Tennessee Workforce Investment Act
2010 Performance Report of Statewide Eligible Training Providers

Compiled By:

Tennessee DEPARTMENT OF LABOR & WORKFORCE DEVELOPMENT

Table of Contents

Note from the Director of Eligible Training Providers

This is the 9th edition of the *Annual Performance Report of Statewide Eligible Training Providers*. The inaugural report received a tremendous amount of attention and accolades, culminating with being listed on the Federal government's WIA website as a ***Promising Practice***. In the time since the release of the first report, significant improvements have occurred in our data infrastructure, policies and procedures, and the WIA quarterly reporting process. All of these changes were made with the intention of lessening the reporting obligation for our training providers while simultaneously ensuring that we obtained the mandated performance data in a standardized and timely fashion.

Rosevelt L. Noble, Ph.D.

Performance Measures – In the current report, there are seven main performance measures provided for each program. The measures include:

★ *Average Time to Completion:* For the WIA student population, we have provided a measure of the average amount of time that it took students to complete each training program. This is valuable information for dislocated WIA students who perhaps desire to return to the labor force rather quickly.

★ *Completion Rate*: The percentage of students enrolled in the training program during the reporting year and who completed by June 30, 2010.

★ *Placement Rate 1*: The percentage of individuals who completed the training program and were gainfully employed in the first quarter after completion.

★ *Placement Rate 2:* The percentage of individuals who completed the certified training program and were gainfully employed in the first or second quarter after program completion. The intent of the second option is to reflect a better placement rate for training programs that require an additional license or examination upon completion before a participant can begin to work in that particular field.

★ *6-Month Retention Rates:* For each program, this measure provides the percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later.

★ *Average Wage at Completion:* Average wage the quarter following completion for those successfully placed during the first quarter after program completion.

★ *6-Month Average Wage:* Average 6-month wage for those successfully placed during the first quarter after program completion.

In sum, the report supplies valuable information to assist state and local WIA officials as well as potential WIA students in making informed choices when selecting training programs. An essential feature of the Workforce Investment Act is the "Customer Choice" orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is

important that customers receive accurate information regarding the performance record of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers.

We hope you find the information provided in the *2010 Performance Report of Statewide Eligible Training Providers* beneficial and informative.

Sincerely,

Rosevelt L. Noble

Rosevelt L. Noble, Ph.D.

On August 7, 1998, President Clinton signed the Workforce Investment Act of 1998 (WIA)- comprehensive reform legislation that superseded the Job Training Partnership Act (JTPA) and amended the Wagner-Peyser Act. The WIA reformed Federal job training programs and created a new, comprehensive workforce investment system. The reformed system was intended to be customer-focused, to help Americans access the tools they need to manage their careers through information and high quality services, and to help U.S. companies find skilled workers.

Specifically, the Workforce Investment Act embodies seven key principles:

1. **Streamlined Services Through the One-Stop Delivery System:**

   Programs and providers co-locate, coordinate, and integrate activities and information, so that the system as a whole is coherent and accessible for individuals and businesses alike.

2. **Empowering Individuals:**

   WIA provides financial power through Individual Training Accounts, while simultaneously offering greater levels of information and guidance, through the one-stop delivery system.

3. **Universal Access:**

   All individuals have access to the one-stop system and to core employment-related services. At the one-stop, students have universal access to information about job vacancies, career options, student financial aid, and instructions on how to conduct a job search, write a resume, or interview with an employer.

4. **Increased Accountability:**

   The goal of WIA is to increase employment, retention, and earnings of participants, and in doing so, improve the quality of the workforce to sustain economic growth, enhance productivity and competitiveness, and reduce welfare dependency.

5. **Strong Role for Local Workforce Investment Boards and the Private Sector:**

   In a coordinated effort, business-led boards act as "boards of directors," focusing on strategic planning, policy development, and oversight of the local workforce investment system.

6. **State and Local Flexibility:**

   States and localities have increased flexibility, with significant authority reserved for the Governor and chief elected officials, to build on existing reforms in order to implement innovative and comprehensive workforce investment systems tailored to meet the particular needs of local and regional labor markets.

7. **Improved Youth Programs:**

   Youth programs are linked more closely to local labor market needs and community youth programs and services, and with strong connections between academic and occupational learning.

The Workforce Investment Act establishes requirements that a provider of a training program must meet in order to remain eligible to receive adult or dislocated worker funds under this title. There are two sets of requirements -- the first set relating to a providers **initial eligibility** and the second set relating to a provider maintaining **subsequent eligibility**.

Initial Eligibility

With respect to requirements for initial eligibility during the early stages of WIA implementation, a training provider that was a postsecondary education institution certified under the Higher Education Act and provided a program leading to a two or four-year degree or certificate, or that was an entity that carried out an apprenticeship program registered under the National Apprenticeship Act, was automatically eligible to receive funds if they filed an appropriate application with a local board. Providers of programs not meeting either of those two conditions had to satisfy alternative procedures that were established by the Governor for initial eligibility. That procedure was to include appropriate levels of performance if the provider had previously provided training services and other appropriate criteria.

Presently, the local boards certify all applications for initial eligibility to the statewide list. The local board submits the applications to the Tennessee Department of Labor and Workforce Development (TDLWD). TDLWD distributes a single list of providers identified from all local areas, making it available through the One-Stop System. Subsequent to the initial eligibility period, all providers (including those that were automatically eligible) must meet performance criteria established by the Governor to maintain eligibility.

Subsequent Eligibility

The performance criteria include levels of performance for all individuals participating in the provider's program relating to: the rate of completion; the percentage of all such individuals who obtain unsubsidized employment (which also may include the percentage of those who obtained such employment in occupations related to the program); and the wages at placement of such individuals. The criteria also include levels of performance relating only to students receiving WIA funds who participated in the provider's program. These criteria include the percentage of those participants who completed the program and obtained unsubsidized employment, the retention rate in such employment and the wage rate of those participants who completed the applicable program 6 months after employment; and the rate of licensure or certification as appropriate of those who completed. Each provider also must submit information relating to the costs of the program. The local boards may modify the performance criteria for programs of providers in the local areas by increasing the levels of performance above the minimum levels established by the Governor.

The performance information for each eligible program of a provider relating to these criteria are provided annually to the local boards. The Governor or the local boards may require providers to submit other additional program-specific information. The local boards or the Governor also may accept performance information consistent with the requirements of the Higher Education Act to fulfill these requirements. On-the-job training (OJT) and customized training are not subject to these requirements; however, the Governor may require such institutions to provide performance information to the one-stop operator and may establish performance criteria.

A participant may select any eligible program in the state if all other criteria relating to initial and subsequent eligibility for training services are met. An essential feature of the Workforce Investment Act was the "Customer Choice" orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance records of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers. Since the goal of the Workforce Investment Act is to obtain gainful employment, providers must demonstrate through performance data that in addition to simply completing a certified program, the obtained credential subsequently leads to increased employment opportunities.

Along with the goal of informed customer choice, analysis of performance data is also necessary to ensure the integrity of the Workforce Investment Act. To protect the WIA program from saturation with fraudulent or ineffective training providers, the Workforce Investment Act requires subsequent eligibility decisions based on annual performance standards. Only those programs compliant with mandated performance standards are eligible for continued placement onto the *Statewide List of Eligible Training Providers*.

The current report provides a performance assessment of completion and job placement rates for all WIA certified training providers in the state of Tennessee. Specifically, the report details performance data for the period covering July 1, 2009 through June 30, 2010. The report begins with a statewide analysis of the federally mandated performance data. Following the statewide analysis, the report summarizes the performance data for each Local Workforce Investment Area and then for each individual certified training provider.

During the implementation stage of the Workforce Investment Act in Tennessee, then Governor Don Sundquist designated the Tennessee Higher Education Commission (THEC) as the state agency responsible for maintaining the *Statewide List of Eligible Training Providers*. On July 1, 2010, the responsibility for maintaining the statewide WIA ETPL was transferred to the TDLWD.

As part of developing and maintaining the list, TDLWD is responsible for coordinating five functional components of the WIA program. These components include:

- *Development of Applications and Standard Operating Procedures* – TDLWD is charged with developing the initial eligibility application and other important documents in the WIA process such as quarterly performance report forms. In addition, the department is also responsible for developing policies and guidelines in alignment with federal legislation.

- *Application Confirmation* – TDLWD confirms that all institutions applying for WIA certification in the state of Tennessee have the necessary state approval for legal operation. Thus, TDLWD is responsible for verifying with authorizing agencies, such as the Barbering and Nursing Board, that all providers and programs certified by a local workforce investment board have the necessary approval for state operation.

- *Management and Dissemination of Statewide List* – TDLWD maintains the *Statewide List of Eligible Training Provider*s and disseminates this list through the department's main web site. Although the federal legislation does not require the list to be in the form of a web site, this is the national model and preferred mechanism for distribution. The list must be 100 percent accurate concerning program and performance information and the list must be available to all prospective students in a manner that is easily accessible and widely utilized.

- *Evaluation and Appeals* – TDLWD oversees three activities associated with evaluation and appeals: 1) the evaluation of performance data, 2) the investigation of complaints on behalf of the students, and 3) the investigation of formal appeals filed by providers denied entrance onto the statewide list. When necessary, TDLWD conducts appeal hearings with representatives from the Local Workforce Investment Boards.

- *Removal Procedures* – TDLWD is responsible for removing providers from the statewide list when the provider: 1) fails to submit quarterly performance data, 2) loses the necessary approval for operation in the State of Tennessee, 3) requests removal from the statewide list, or 4) for any other reason deemed just cause for removal by TDLWD.

The report's findings are intended to assist state and local officials, as well as potential WIA participants in the effective utilization of WIA funds.

The WIA Quarterly Performance Reports provided the vast majority of the performance information on the WIA and ALL of student populations. However, giving the difficulty in obtaining information for the ALL of student population by program, certain providers received exemptions from reporting this information. Those granted exemptions are the Tennessee public 4-Year Universities, the Community Colleges, and the Technology Centers. These providers submit performance data for their WIA students only, and TDLWD receives performance data for their ALL of student populations from the *Tennessee Board of Regents*.

In all, six data sources were utilized in compiling the current report:

- WIA Quarterly Performance Reports – Covering July 1, 2009 through June 30, 2010.

- Tennessee Board of Regents – *Regular and Supplemental Enrollment Reports* for Summer 2009, Fall 2009, and Spring 2010.

- Tennessee Board of Regents – *2009-2010 Annual Report of Graduates* for 4-year universities and community colleges.

- Tennessee Board of Regents – *Tennessee Technology Centers Student Information System 2009-2010 Enrollment Report*.

- Tennessee Department of Labor and Workforce Development (TDLWD), Division of Employment Security – Tennessee Unemployment Insurance Wage Records (TUIWR) from April 1, 2009 through March 31, 2011.

- Wage Record Interchange System (WRIS) – National Unemployment Insurance Wage Records for each participant by quarter from April 1, 2009 through March 31, 2011.

WIA Quarterly Performance Reports – Description

All WIA certified training providers are required to submit quarterly reports detailing program progress for both WIA and ALL of students. "ALL of students" refer to the total number of students, and not just to the number of non-WIA students. Intrinsically, WIA students are a component of the figures describing the ALL of student population.

In each report, the certified provider documents the number of newly enrolled students, dropouts, completers, still enrolled, etc. In addition, when a student successfully completes a certified training program, TDLWD submits the student's social security number to both TUIWR and to the WRIS at the conclusion of the fiscal year to check for wages the quarter following completion. Consequently, effective evaluation of each training program requires that providers submit all of the above information for both the WIA and ALL of student populations.

The quarterly performance reports are due on the 15th day following each quarter. Specifically, the report periods and due dates are as follows:

Table 1 – Quarterly Report Schedule

Quarter	Time Period			Due Date
1st	July 1	Through	September 30	October 15
2nd	October 1	Through	December 31	January 15
3rd	January 1	Through	March 31	April 15
4th	April 1	Through	June 30	July 15

Providers who fail to submitt a performance report are subject to the *Schedule of Consequences* designed to address such issues. The *Schedule of Consequences* involves two levels of action beginning at level one, where the provider is temporarily suspended from the *Statewide List of Eligible Training Providers* and all 13 of the local workforce investment boards and the Department of Labor and Workforce Development are informed of the provider's suspension status. At level two of the *Schedule of Consequences,* the provider is permanently removed from the Statewide List for a period of two consecutive quarters.

The current report may not include 4 quarters of performance data for all providers. In some cases a provider may not have become WIA certified until the last 2 or 3 quarters of the report period. There are two types of providers who are exempt from submitting quarterly reports and thus do not appear in the current report.

1. Any provider whose initial application into WIA was certified between July 1, 2009 and June 30, 2010 and who did not receive a WIA student during that time is not required to begin submitting WIA quarterly reports until receiving a minimum of one WIA student. However, if the minimum of one WIA student was enrolled during the time after certification, the provider is required to submit a performance report.

2. Any provider that has **NEVER** received a WIA student (from their inception into WIA) does not have to complete a quarterly performance report until they receive their first WIA student. This exemption does not refer to the quarter of the report, but rather the period that covers the provider's initial inception into WIA up through June 30, 2010. Subsequently, after one WIA student is received, the provider is required to forever report on that particular program.

Given conditions 1 and 2 from above, not all of the providers who appear on the *Statewide List of Eligible Training Providers* will appear in the current report.

TBR Regular and Supplemental Enrollment Reports – Description

The enrollment reports consist of a record on each student attending the institution on the census date. The census date is the 14th calendar day from the beginning of classes each term. A record is generated for each student attending the institution, regardless of his/her courses. The data files include continuing education and co-op students, as well as regular resident students. The report from each institution is submitted through the reporting institutions governing board to the Tennessee Board of Regents.

General Guidelines of the TBR Enrollment Data Files:

- Courses are reported in the term in which the ending date of the course falls. The only exception to this rule is when a course, which is in progress on the 14th day of a term

has an ending date in the succeeding term prior to the 14th day of the succeeding term. In these cases the course is reported in the regular report of the first term.

- Only those courses actually in progress on the 14th day census date are reported in the regular report. All other courses are reported in the supplemental report of the term in which the ending date of the course falls.

- Short courses are reported in the supplemental report even if they are in progress on the 14th day census date.

- Students enrolled exclusively in continuing education units are reported in the supplemental report. In addition, reporting on continuing education units was optional.

- Students who are permitted to enter a course after the 14th day are reported in the supplemental report.

TBR Annual Report of Graduates – Description

The Annual Report of Graduates consists of information on each student who completed academic programs during the 2009-2010 year. The year is defined as all of the academic terms from summer 2009 term through spring 2010 term. All 4-year universities and community colleges submitted the reports to the TBR no later than August 2009.

TBR TTC Student Information System 2009-2010 Enrollment Report – Description

The student information report is due in the TBR office no later than 15 calendar days after the completion of each term. The term dates are the same as those for the WIA Quarterly Performance Reports.

The enrollment report consists of a record for each student who attended the institution during a term. If a student enrolls in more than one program in a term, then a separate record is generated for each program. In the case of satellite sites, the lead institutions submit the report electronically.

The enrollment report for the technology centers includes all of the graduate information, thus there is no need for a separate graduates report.

Tennessee Unemployment Insurance Wage Records (TUIWR) – Description

The Workforce Investment Act creates a performance accountability system to assess the effectiveness of states and local areas in achieving continuous improvement of workforce investment activities. The system requires that each state and local area, as part of a regular performance accountability assessment, consider the impact of workforce investment services upon wages of the recipients of those services.

Utilizing Tennessee Unemployment Insurance Wage Records (TUIWR), TDLWD checked for reported wages across the state of Tennessee. TUIWR data provided wage information for eight consecutive quarters spanning from April 1, 2009 through March 31, 2011. In all, 455,661 wage records from Tennessee were analyzed in computing placement the rates. The 455,661 records reflected wage data for 66,797 students who completed training programs in the state of Tennessee.

Eight quarters of wage information are analyzed for each completer. Only those individuals with a reported wage amount during the quarter immediately following the completion of a WIA certified training program are classified as a job placement. The obtained wage amount does not have to be in the individual's particular field of study. Also the nature of the business conducted by the employer who submitted each particular wage is unknown.

Wage Record Interchange System (WRIS) - Description

The Wage Record Interchange System (WRIS) is an important element in the effort of states to comply with the program assessment and reporting requirements of the Workforce Investment Act. In order to realistically measure the benefits derived from workforce investment services, wages earned outside the state where the services were provided must be measured in addition to those earned locally.

Through WRIS, requesting states can obtain access to other states' confidential Unemployment Insurance (UI) wage data for individuals to whom the requesting states have provided workforce investment services. All states participating in the WRIS have entered into Data Sharing Agreements with one another, thereby agreeing that their employees, contractors and/or agents will handle WRIS data in a manner that will protect its confidentiality to the greatest extent possible. Individuals at TDLWD with access to WRIS data have signed a form acknowledging their understanding of the confidential nature of the WRIS data and their obligation to follow prescribed standards for its proper handling.

Complementing the information obtained from TUIWR, the WRIS was designed to obtain wage data for the following individuals in WIA certified programs:

- Individuals who received services in a WIA program and who subsequently relocated to another state for employment.

- Individuals who reside in the state where they received services in a WIA program but who obtained their primary employment in another state.

- Individuals who reside in the state where they received services in a WIA program and who obtained employment in their resident state as well as secondary employment in another state.

Figure 1 shows all of the states currently participating in the WRIS. With Tennessee bordering eight states, it is important that we check for wages beyond the Tennessee state line.

In the current report, the WRIS provided wage information for eight consecutive quarters for the time period spanning from April 1, 2009 through March 31, 2011. In all, the WRIS supplied 49,071 wage records that were analyzed computing placement rates. The 49,071 wage records were extracted from Unemployment Insurance Wage data in 49 states. Hawaii was the only state for which no wage data was included. Thus, the current report does not include wage information for any participant who completed a WIA certified program in the state of Tennessee and obtained gainful employment in Hawaii. All eight of the states directly bordering Tennessee supplied wage records. Table 2 presents a breakdown of the top 20 states supplying wage records for inclusion in the current report. Not surprisingly, the eight states that directly border Tennessee appear among the top 20 (**bold states**).

Figure 1 – States Participating in WRIS
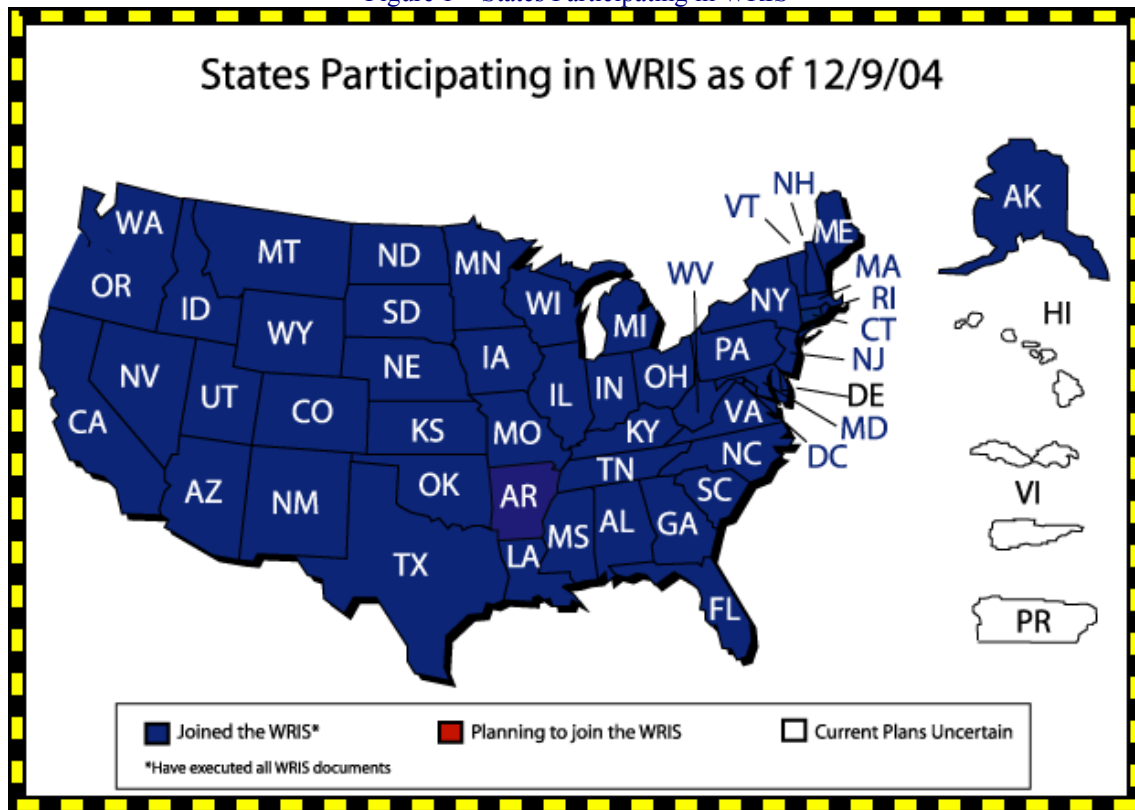
Table 2

State	Number of Wage Records Submitted
Kentucky	**6076**
Mississippi	**5090**
Alabama	**3964**
Virginia	**3822**
Texas	3060
Georgia	**2975**
Arkansas	**2894**
Florida	2493
North Carolina	**2489**
Nebraska	1526
Illinois	1519
California	1445
Missouri	**1103**
Ohio	884
South Carolina	765
Michigan	750
New York	744
Louisiana	723
Colorado	562
Iowa	523

TBR Regular and Supplemental Enrollment Reports – Limitations

1. No Continuing Education Indicator – The TBR data are divided into two files. One has all of the information for the Technology Centers, while the other has the 4-year universities and 2-year Community Colleges. The Technology Center files have a variable indicating whether a student is continuing education (i.e. at the time of reporting the student had not completed but was still enrolled). The university and community college file however does not have a still enrolled indicator. Therefore, in the individual provider summaries, the abbreviation "NA" (Not Applicable) appears under the column titled "Still Enrolled."

2. Proxy ALL of Student Completion Rate – Because of the lack of a still enrolled indicator, the ALL of student completion rate for 4-year universities and community colleges is not directly comparable to the remaining WIA providers. The completion rates are calculated by subtracting the number of students still enrolled from the total population of enrollments (See page 14). However, in the case of the 4-year universities and the community colleges, a proxy variable was created to reflect the total population of eligible completers, and then ALL of student completion rate was calculated based on how many of these individuals were recorded in the *Annual Report of Graduates*.

TUIWR & WRIS - Limitations

1.   Unfound Social Security Numbers – Some certified programs train students for self-employment (i.e. barbering), in which case their wage amounts would not show up in the Tennessee Unemployment Insurance Wage Records or in the WRIS. The same would occur for deceased individuals or those who joined the military. In which case, an unfound social security number does not necessarily mean an individual did not have gainful employment; it just means the social security number was not matched in either of the two sources utilized for wage information (TUIWR and WRIS).

2.   Failure to Submit ALL of Student Social Security Numbers – Providers are generally exceptional in submitting social security numbers for WIA completers; however, many neglect to do so for their ALL of student completers (in this case non-WIA completers). As a result, their ALL of student placement rates may not reflect their true rate of placement. Each provider is aware of the importance of submitting social security numbers for ALL completers and the failure to submit this information does not exempt the provider from meeting this performance standard.

The procedures for determination of subsequent eligibility includes a review of each certified training program that has served at least 10 WIA students since its initial inception onto the *Statewide Eligible Training Providers List*. The current report includes performance analysis for all certified programs that received **a minimum of 10** WIA students between the period of July 1, 2009 through June 30, 2010. However, only those programs with a minimum of 10 WIA students enrolled during this time are considered in subsequent eligibility decisions. To remain subsequently eligible to receive WIA funds, each certified program **must meet one of four performance standards**.

Any program receiving at least 10 WIA students and failing to meet at least one of the four performance measures is subsequently ineligible to receive WIA students. Those programs removed from the list are eligible for reinstatement at the end of the suspension period, which expires at the conclusion of each fiscal year.

Performance Standards – Text Description

- The **WIA completion rate** for each program must be equal to or greater than 35 percent.

- The **ALL of student completion rate** for each program must be equal to or greater than 35 percent.

- The **WIA placement rate** for each program must be equal to or greater than the 65 percent.

- The **ALL of student placement rate** for each program must be equal to or greater than 65 percent.

Figure 2 – Illustration of the Four Performance Standards
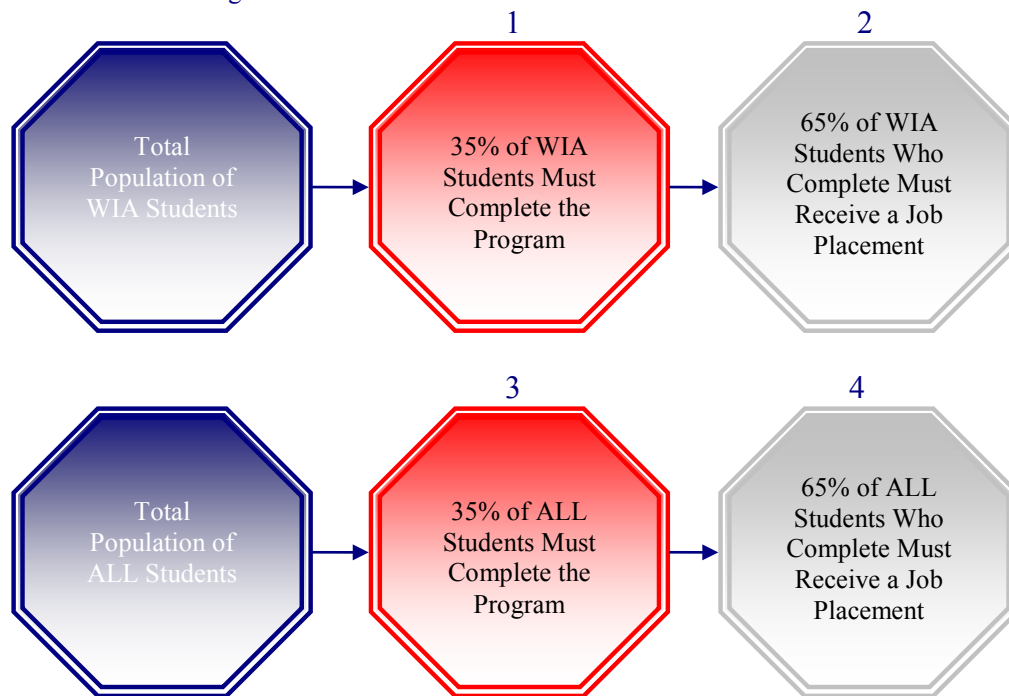
Calculation of Performance Standards

The performance standards for WIA Eligible Training Providers are calculated as follows:

<u>Completion Rate</u>

$$\left\{\frac{\text{Total Number of Completers During the Fiscal Year}}{\text{(Total Number Enrolled During the Fiscal Year)} - \text{(Total Number Still Enrolled at End of Year)}}\right\} * 100$$

The ALL of student completion rates for the 4-year universities and the community colleges were calculated using a slightly different equation given the absence of an indicator for the number of students still enrolled. The first step in computing the ALL of student completion rate for this subset of providers was to find the total population of eligible completers.

The total population of eligible completers at the 4-year universities was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a "Senior or a Fifth Year Undergraduate."

> Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, a fifth-year undergraduate is a student enrolled in a program, which normally takes five years to complete, e.g. some engineering programs or medical technology degrees. The term does not describe students who take five years to complete a four-year degree.

For the community colleges, the total population of eligible completers was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a "Sophomore" or those classified as "Undergraduate Special."

> Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, an Undergraduate Special student is classified as one who is 1) non-degree seeking and holds no degree or certificate; or 2) non-degree seeking, holding any level degree, but taking only courses for undergraduate credit; or 3) non-degree seeking, holding no bachelor's degree, and taking courses for both graduate and undergraduate credit; or 4) one seeking a Technical Certificate or Credit.

The community college ALL of student performance rates include undergraduate special students, because a significant proportion of WIA students fall into this category (particularly condition 4).

The ALL of student completion rate for the 4-year universities and community colleges was estimated by computing the percentage of population of eligible completers that were found in the *2009-2010 Annual Report of Graduates* (see Figure 3). The percentages were computed by program.

For example, assume that Middle Tennessee State University (MTSU) has 100 students enrolled in their psychology program that are classified as a senior according to the *TBR Regular and Supplemental Enrollment Reports* for the 2009-10 academic year. If 75 of these students are

reported in the 2010 *Annual Report of Graduates*, then MTSU's annual completion rate for their psychology program is figured as 75%.

Figure 3 – Illustration of ALL of Student Completion Rate for 4–Year Universities & Community Colleges

| Population of Eligible Completers = 100 | → | Number of Observed Completers = 75 | → | ALL of Student Completion Rate = 75% |
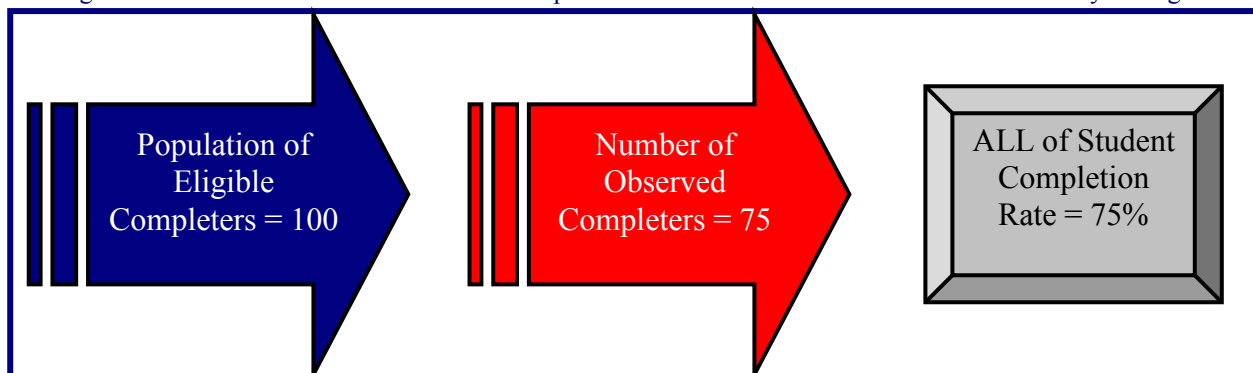
Placement Rate

$$\left\{ \frac{\text{Total Number of Placements Based on WRIS \& UIWR Matches}}{\text{(Total Number of Completers During the Fiscal Year)}} \right\} * 100$$

What is Considered a Placement?

Figure 4 – Illustration of Placement Indicator

Completion occurs during this quarter.

20094	20091	20092	20103	20104	20101	20102	20113
04/01/09 To 06/30/09	07/01/09 To 09/30/09	10/01/09 To 12/31/09	01/01/10 To 03/31/10	04/01/10 To 06/30/10	07/01/10 To 09/30/10	10/01/10 To 12/31/10	01/01/11 To 03/31/11

Must show a wage this quarter to count as a placement
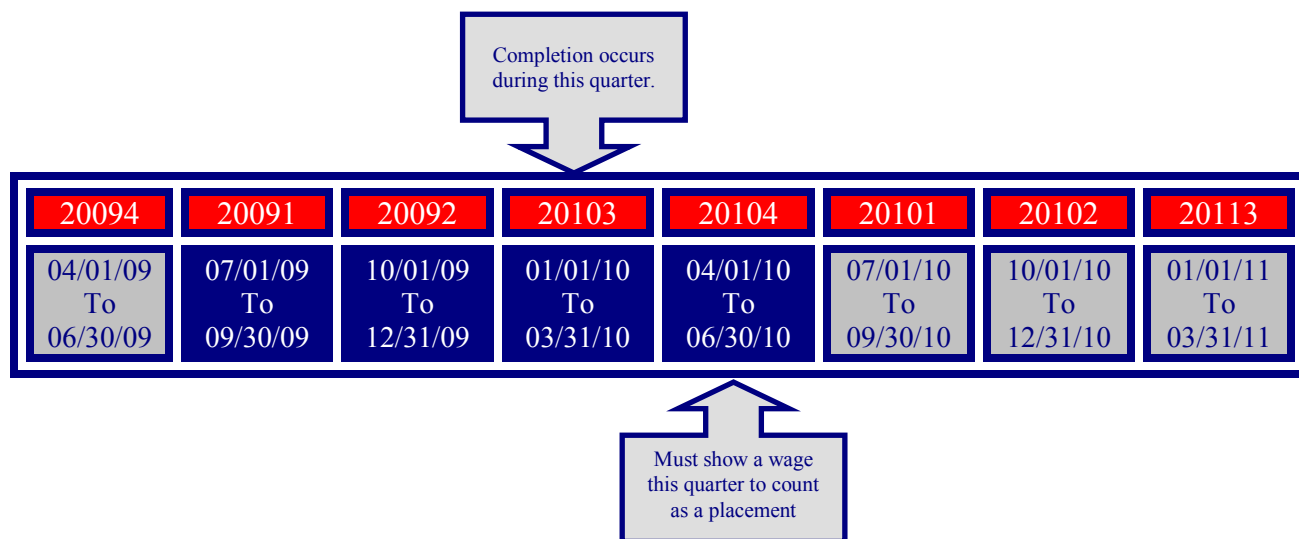
The blue cells indicate the quarters included in the current annual report. For every social security number submitted in the WRIS and TUIWR queries, reported wage amounts for the specified eight quarters are returned. Both of WRIS and TUIWR data files are combined into one database. This process adds the wages were earned outside of Tennessee, to the participants' in-state earnings. If an individual was unemployed for one quarter, then the returned file would only contain seven reported wage amounts. In addition to combining the two wage sources, the

19

reported wage amounts are aggregated by quarter, i.e. if an individual was working for two different employers for any particular quarter, the two wage amounts are added together to reflect one quarterly earnings indicator. In determining job placements, TDLWD considers when the individual completed their respective program. For instance, if an individual completed a WIA program during the fourth quarter of 2009, in order for the provider to receive credit for this individual as a job placement, the completer must show a wage during the first quarter of 2010 (see Figure 4).

Throughout the individual provider summary pages, there appears a series of abbreviations denoting the following:

NC   NO COMPLETERS - The program in consideration did not have a completer during the report period and therefore, they did not qualify to have a corresponding placement rate or a measure reflecting the average time to completion for the WIA student population.

NA   NOT APPLICABLE – As of the report conclusion date (06/30/10), the total number of students enrolled in the certified program during the fiscal year is exactly equal to the number of students listed as "still enrolled." Therefore, since these individuals have not yet completed, it is not possible to calculate the program completion rate. This abbreviation most frequently appears in the WIA completion and placement columns.

NP   NO PLACEMENTS – The program in question did not have any completers who were successfully placed within the first quarter following program completion. In such cases, the placements rates and wage information will be limited.

ND   NO DATA - The provider failed to submit performance data for a certain segment of their student population. Failure to report performance data occurs most frequently on the ALL of student population, particularly for the larger providers. However, failure to submit the information does not exempt the provider from meeting the performance measure. Consequently, providers who fail to meet both WIA performance measure and neglect to submit ALL of student information face an increased risk of removal from the statewide list.

LP   LOW PLACEMENT – Wage information is not displayed for the program in consideration that only had 2 placements during the first quarter following program completion. This is done to provide a level of privacy for program participants.

UD   UNFOUND DATA – Some of the ALL of student performance data for the TBR schools was unfound for two reasons. 1) In some cases, the TBR institutions may offer temporary or specialty programs that are WIA approved but are not reported in the TBR *Regular and Supplemental Enrollment Reports* or the *Annual Report of Graduates*. Thus, the provider may submit performance data to TDLWD concerning the WIA student population; however, the ALL of student performance data is unfound in these particular cases. This was primarily a problem among the community colleges. 2) In a few cases, WIA students were classified as being in programs designated for graduate students. Since these were such rare occasions and typically involving only one random WIA student, no ALL of student performance data was extracted for graduate programs. This was primarily a problem among the 4-year universities. In either case, when unfound data was the problem for the ALL of student population, the WIA figures were used as a proxy.

21

Table 4 lists those institutions added to the *Statewide List of Eligible Training Providers* during the 2009-10 fiscal year. There were 15 new providers added to the statewide list.

Table 4 – 2009-10 Statewide List Additions

Provider	LWIA
Absolute Medical	9
Baptist Memorial College of Health Sciences	13
Carson-Newman College	2
CNA – Compassionate Care Program, LLC	11
Cumberland Institute of Holistic Therapies	8
Daymar Institute – Murfreesboro	9
King College	1
Lab Four Career Training Institute	13
Meridian Institute of Surgical Assisting	9
Nashville Electrical Joint Apprenticeship & Training Committee	9
National College of Business and Technology – Bristol	1
Road Runner Driving Academy – Jackson	11
Strayer University, Inc. – Nashville Campus	9
Union University – Hendersonville	8
Watkins College of Art, Design and Film	9

Table 5 provides a list of those institutions deleted from the *Statewide List of Eligible Training Providers* during the 2009-10 fiscal year. In all, there were 9 providers deleted from the statewide list. The providers were removed for various reasons as indicated by the table. Specifically, 1 provider requested removal, 5 were removed for failing to submit quarterly performance data, 1 was removed due to school closure and 2 were removed for failing to renew their Postsecondary School Authorization.

Table 5 – 2009-10 Statewide List Removals

Provider	LWIA	Reason
All-American Schools	5	RQD
American Technologies Center for UXO Training	4	RQD
First Class Truck Driver Training Center	11	RSC
Mister Wayne's School of Unisex Hair Design	7	RQD
Prepare to Care Training Center, Inc.	5	RQD
Senior Citizens Home Assistance Service	3	RQD
TechSkills – Memphis	13	PRR
Volunteer Training Center, Inc. – Chattanooga	5	RPA
Volunteer Training Center, Inc. – Murfreesboro	9	RPA

PRR = Provider requested removal
RPA = Removed for failure to renew Postsecondary School Authorization
RQD = Removed because the provider failed to submit a quarterly performance report
RSC = Removed as a result of the school closing

Terminated Providers and Programs

Some of the providers and programs presented in the report were deleted or suspended from the *Statewide List of Eligible Training Providers* during the fiscal year. For a variety of reasons, i.e. failure to submit performance data or provider request for removal, several providers no longer participate in the Workforce Investment Act program. However, any provider that has ever received a WIA student is included in the report, regardless of their status on the statewide list. Table 3 presents a list of those providers included in this report that have been deleted or suspended from the Statewide List.

Table 3 – Deleted or Suspended Providers that Appear in the Report

Provider Name
Volunteer Training Center - Murfreesboro

Inaccurate Data Statement

All providers received an *Annual Review Summary* detailing the figures that would appear in the current annual report, and were granted the opportunity to provide corrections. In the memo accompanying the *Annual Review Summary*, the providers received notice that programs with inaccurate data problems would be treated as failing to meet that particular performance standard. Thus, those institutions that neglected to re-submit annual corrections are still subject to removal from the statewide list for failing to meet one of four performance standards.

Exceptional Training Providers

2010
WIA Exceptional Training
Providers

Exceptional Training Providers (ETP) are those three institutions with the highest combined probability of WIA student completion and placement. For each institution, TDLWD computed a Success Score that reflects the aggregated probability of a WIA student completing a program multiplied by the probability of being placed after completion. Aggregated probability involves the summation of all of the individual program performance data for any particular institution to reflect one overall WIA completion and placement rate for the school collectively. Thus, ETP must have strong performance measures in all of their WIA programs, as any program with weak performance numbers will likely reduce their overall Success Score.

 * = **Success Score**

Probability of WIA Student Completing	Probability of WIA Student Placing

For an interpretation of an estimated Success Score, consider the following example. If ABC Computing has a WIA student completion rate of 95% and a WIA student placement rate of 75%, then the Success Score for ABC Computing equals 0.7125 (0.95 * 0.75). Interpreted statistically, we would say that the likelihood that a WIA student completes a program at ABC Computing and later receives a job placement is 71.25%.

There are four categories of Exceptional Training Providers, and only the top three success scores in each category are classified as ETPs. In the case of a tie, the award goes to the institution that serviced the greatest number of WIA students. Twenty-five is the minimum number of WIA students that must enroll at an institution during the fiscal year in order for the provider to be considered as an Exceptional Training Provider. After computing the Success Score for each provider included in the report, the institutions were assigned to one of four tiers according to the number of WIA students enrolled during the 2009 fiscal year.

	Number of WIA Students Enrolled
Tier 1	150+
Tier 2	100 – 149
Tier 3	50 – 99
Tier 4	25 – 49

2010 WIA Exceptional Training Providers

Congratulations!

Congratulations!

Congratulations!

Congratulations!

Tier 1 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Driver Training Center, LLC DBA Drive Train	1	152	73%

Tier 2 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Transportation Training Center	3	124	70%
Career Academy	1	137	67%
Tennessee Health Career, LLC	1	130	66%

Tier 3 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Heartland Truck Driving Institute – Dyersburg	1	76	80%
Bridges	4	57	80%
Milan Express Driving Academy	1	52	80%

Tier 4 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
American Red Cross - Knoxville	6	30	83%
Anderson County Career and Technical Center	3	43	74%
United Cerebral Palsy (UCP) – Memphis Works	2	27	70%

Local Workforce Investment Area 1

SULLIVAN
JOHNSON
WASHINGTON
CARTER
UNICOI

1
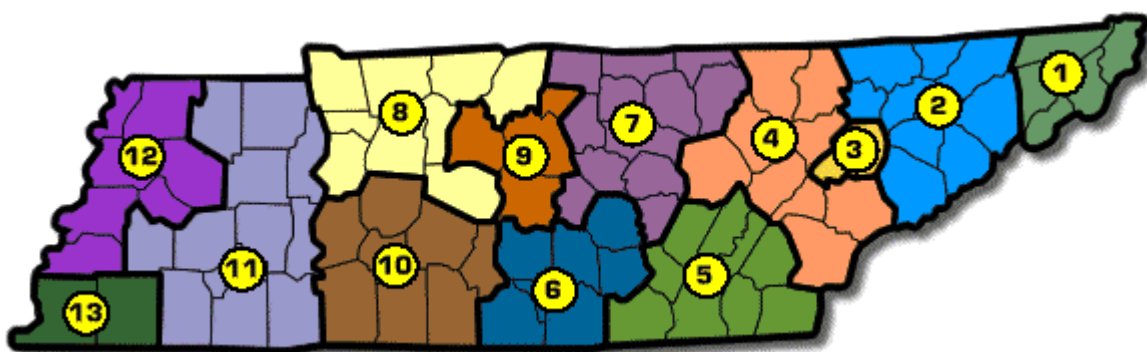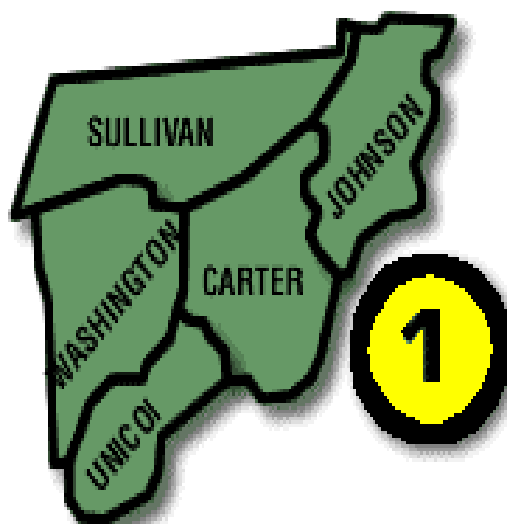
2009-10 Annual Performance Report

Individual Provider Summaries

COMMERCIAL CARRIER SERVICES

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Hours)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
PROFESSIONAL DRIVER TRAINING	62	61	162	4	98.39	44	72.13	81.97	93.18	$4,620	$9,869
ALL STUDENTS											
PROFESSIONAL DRIVER TRAINING	90	87	162	4.1	96.67	65	74.71	83.91	87.69	$4,421	$9,687

☹ The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	BUSINESS MANAGEMENT TECHNOLOGY	13	2	21	17.7	50.00	1	50.00	50.00	100.00	LP	LP
	COMPUTER & INFORMATION SCIENCES TECHNOLOGY	17	2	21	12.2	33.33	0	0.00	50.00	NP	NP	NP
	ELECTRICAL TECHNOLOGY	32	9	21	15.3	90.00	6	66.67	88.89	100.00	$6,505	$13,101
	INDUSTRIAL TECHNOLOGY	17	4	21	21.4	100.00	2	50.00	75.00	50.00	LP	LP
ALL STUDENTS												
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NORTHEAST STATE TECHNICAL COMMUNITY COLLEGE

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	31	7	16	15.9	63.64	5	71.43	71.43	100.00	$3,915	$6,602
HEATING, VENTILATION, AIR CONDITIONING, REFRIGERATION	31	4	20	18.7	30.77	1	25.00	25.00	100.00	LP	LP
MILLWRIGHT SKILLS	15	4	12	8.3	44.44	3	75.00	100.00	100.00	$8,395	$13,932
PRACTICAL NURSING	134	59	12	11.6	80.82	30	51.72	75.86	100.00	$3,165	$9,163
ALL STUDENTS											
ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	68	53	16	UD	98.15	28	52.83	58.49	85.71	$4,590	$9,066
HEATING, VENTILATION, AIR CONDITIONING, REFRIGERATION	51	25	20	UD	73.53	10	40.00	40.00	100.00	$4,631	$9,623
MILLWRIGHT SKILLS	43	38	12	UD	88.37	18	47.37	68.42	77.78	$5,895	$11,740
PRACTICAL NURSING	435	289	12	UD	76.25	189	65.40	83.39	97.88	$5,269	$11,551
☹ The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

		TRI-COUNTY DRIVING ACADEMY, INC.										
		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	CLASS A COMMERCIAL DRIVER TRAINING	40	38	4	4.0	95.00	23	60.53	78.95	86.96	$4,802	$10,834
	HEAVY EQUIPMENT OPERATIONS	30	30	5	4.6	100.00	15	50.00	56.67	60.00	$3,508	$7,270
ALL STUDENTS	CLASS A COMMERCIAL DRIVER TRAINING	115	111	4	3.9	98.23	76	68.47	78.38	89.47	$4,476	$10,417
	HEAVY EQUIPMENT OPERATIONS	48	47	5	4.6	97.92	21	44.68	55.32	71.43	$3,971	$7,896
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

VIRGINIA HIGHLANDS COMMUNITY COLLEGE

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	NURSING	53	0	60	NC	0.00	NC	NC	NC	NC	NC	NC
	RADIOGRAPHY	11	0	90	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	NURSING	246	3	60	128.6	42.86	0	0.00	0.00	NP	NP	NP
	RADIOGRAPHY	35	10	90	115.9	90.91	0	0.00	0.00	NP	NP	NP
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 2

2009-10 Annual Performance Report

Individual Provider Summaries

CARSON-NEWMAN COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BACHELOR OF SCIENCE IN NURSING	24	17	48	23.2	89.47	11	64.71	76.47	100.00	$8,444	$19,515
ALL STUDENTS											
BACHELOR OF SCIENCE IN NURSING	156	57	48	24.8	78.08	38	66.67	73.68	100.00	$7,693	$18,493
☹ The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

LINCOLN MEMORIAL UNIVERSITY

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	NURSING	57	13	60	84.1	76.47	10	76.92	76.92	100.00	$8,590	$19,298
ALL STUDENTS	NURSING	493	118	60	87.0	57.28	102	86.44	91.53	99.02	$8,317	$18,874
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

SMOKEY MOUNTAIN TRUCKING INSTITUTE											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
CLASS A COMMERCIAL DRIVERS LICENSE	33	32	21	28.4	100.00	20	62.50	78.13	90.00	$3,480	$7,939
ALL STUDENTS											
CLASS A COMMERCIAL DRIVERS LICENSE	148	142	21	27.6	100.00	108	76.06	86.62	88.89	$3,867	$9,066
☹ The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
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TN LABOR & WORKFORCE DEVELOPMENT
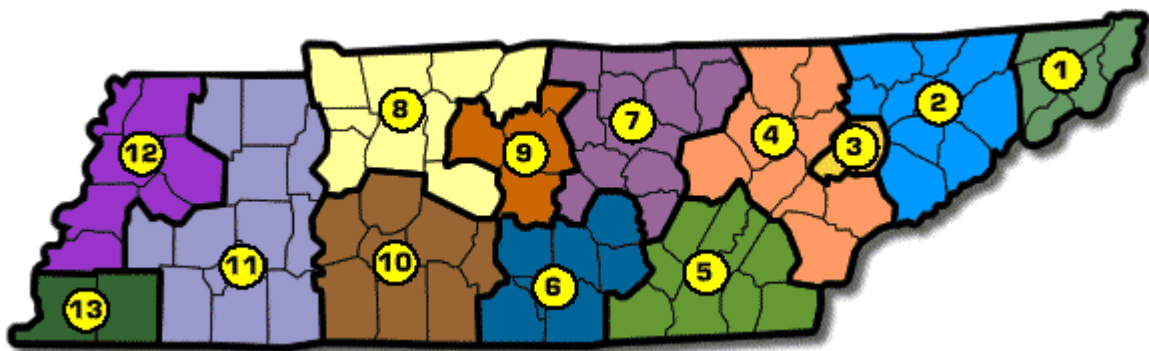
TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	65	34	12	11.6	94.44	17	50.00	70.59	94.12	$1,839	$5,402
COMPUTER ELECTRONICS	10	1	15	10.8	33.33	1	100.00	100.00	100.00	$5,472	$11,400
DRAFTING & COMPUTER AIDED DRAFTING TECHNOLOGY	11	6	20	14.2	100.00	2	40.00	80.00	100.00	$3,735	$8,968
GRAPHIC AND PRINTING COMMUNICATIONS	14	6	12	12.5	75.00	1	20.00	20.00	100.00	$3,708	$7,435
HEATING, VENTILATION, AC & REFRIGERATION	46	18	18	17.2	90.00	11	61.11	61.11	90.91	$3,344	$8,563
INDUSTRIAL ELECTRICITY	27	12	16	17.2	92.31	8	66.67	75.00	87.50	$2,958	$8,712
INDUSTRIAL MAINTENANCE	38	14	16	17.1	82.35	11	78.57	92.86	100.00	$6,041	$14,060
MACHINE TOOL TECHNOLOGY	16	8	20	12.3	66.67	3	33.33	77.78	100.00	$4,194	$7,867
PRACTICAL NURSING	172	96	12	6.8	80.00	62	64.58	82.29	95.16	$3,707	$9,116
WELDING, BRAZING AND SOLDERING	20	6	12	11.2	60.00	3	50.00	83.33	100.00	$5,834	$11,835
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	178	103	12	UD	68.21	54	52.43	66.02	94.44	$2,457	$6,139
COMPUTER ELECTRONICS	36	17	15	UD	53.13	10	58.82	70.59	80.00	$4,132	$8,294
DRAFTING & COMPUTER AIDED DRAFTING TECHNOLOGY	42	25	20	UD	71.43	12	48.00	60.00	91.67	$2,917	$7,161
GRAPHIC AND PRINTING COMMUNICATIONS	52	28	12	UD	66.67	15	53.57	64.29	80.00	$2,558	$5,381
HEATING, VENTILATION, AC & REFRIGERATION	84	45	18	UD	78.95	34	75.56	77.78	94.12	$4,895	$10,550
INDUSTRIAL ELECTRICITY	67	39	16	UD	81.25	23	58.97	69.23	91.30	$5,770	$11,499
INDUSTRIAL MAINTENANCE	127	64	16	UD	71.11	48	75.00	89.06	100.00	$7,597	$15,987
MACHINE TOOL TECHNOLOGY	90	59	20	UD	70.73	39	67.24	82.76	89.74	$6,287	$12,742
PRACTICAL NURSING	432	347	12	UD	84.22	222	63.98	80.40	91.89	$3,766	$8,388
WELDING, BRAZING AND SOLDERING	92	61	12	UD	72.62	34	55.74	70.49	97.06	$3,942	$9,544

The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the TDLWD.

Please reference the notation key on the following page.

TN LABOR & WORKFORCE DEVELOPMENT

WALTERS STATE COMMUNITY COLLEGE											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BASIC LAW ENFORCEMENT OF EDUCATION	15	6	9	4.4	66.67	4	66.67	83.33	100.00	$3,574	$8,176
CERTIFIED NURSING ASSISTANT	73	61	2.8	2.5	83.56	0	0.00	0.00	NP	NP	NP
COMPUTER AND INFORMATION SCIENCE	17	0	25	NC	0.00	NC	NC	NC	NC	NC	NC
INDUSTRIAL TECHNOLOGY	22	3	UD	10.6	30.00	2	66.67	100.00	100.00	$9,649	$21,298
MANAGEMENT TECHNOLOGY	45	10	UD	15.7	55.56	6	60.00	60.00	66.67	$4,034	$8,354
MEDICAL CODING	36	9	8	8.8	42.86	6	66.67	66.67	100.00	$5,246	$11,826
NURSING	74	36	24	11.8	80.00	35	97.22	97.22	97.14	$8,566	$19,380
PHARMACY TECHNICIAN	14	3	8	11.2	50.00	1	33.33	33.33	100.00	LP	LP
ALL STUDENTS											

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NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 3

KNOX

2009-10 Annual Performance Report

Individual Provider Summaries

AMERICAN RED CROSS - KNOXVILLE											
		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
NURSING ASSISTANT TRAINING PROGRAM	30	28	5	5.3	96.55	24	85.71	92.86	95.83	$3,446	$7,227
ALL STUDENTS											
NURSING ASSISTANT TRAINING PROGRAM	306	260	5	6.6	95.94	187	71.92	82.31	94.65	$3,616	$7,552
☹ The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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A	The time period specified by the provider regarding how long it takes to complete the program
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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

NEW HORIZONS COMPUTER LEARNING CENTER - KNOXVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS PRODUCTIVITY CLUB	12	9	52	47.4	100.00	3	33.33	44.44	100.00	$5,825	$10,108
COMPTIA CERTIFIED TECHNICIAN PROGRAM	17	14	52	37.6	100.00	9	64.29	71.43	100.00	$8,583	$17,124
ALL STUDENTS											
BUSINESS PRODUCTIVITY CLUB	18	9	52	47.4	100.00	3	33.33	44.44	100.00	$5,825	$10,108
COMPTIA CERTIFIED TECHNICIAN PROGRAM	24	16	52	39.6	100.00	11	68.75	75.00	100.00	$7,943	$15,552
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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 4

SCOTT
CAMPBELL
MORGAN
ANDERSON
4
CUMBERLAND
ROANE
LOUDON
BLOUNT
MONROE

2009-10 Annual Performance Report

Individual Provider Summaries

TN | LABOR & WORKFORCE DEVELOPMENT

ANDERSON COUNTY CAREER AND TECHNICAL CENTER											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
CERTIFIED NURSING ASSISTANT	43	41	18	6.6	95.35	32	78.05	80.49	84.38	$2,806	$6,381
ALL STUDENTS											
CERTIFIED NURSING ASSISTANT	172	170	18	6.4	98.84	119	70.00	77.65	88.24	$3,308	$7,209
☹ The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

BLOUNT MEMORIAL HOSPITAL INC.											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
LICENSED PRACTICAL NURSING	48	38	11	10.9	97.44	0	0.00	0.00	NP	NP	NP
ALL STUDENTS											
LICENSED PRACTICAL NURSING	90	39	11	10.9	97.50	0	0.00	0.00	NP	NP	NP
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B	Average time that it actually took those students listed as completers to complete the program
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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	OAK RIDGE REGIONAL TRAINING CORPORATION										
		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS — COMMERCIAL DRIVER LICENSE	72	45	8	10.7	70.31	34	75.56	77.78	82.35	$2,984	$8,016
ALL STUDENTS — COMMERCIAL DRIVER LICENSE	75	46	8	10.6	69.70	35	76.09	78.26	82.86	$2,922	$8,068

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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT CROSSVILLE											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	27	20	12	11.4	86.96	4	20.00	40.00	100.00	$3,408	$7,486
HEATING, VENTILATION, AIR COND, & REFRIGERATION	31	9	20	14.9	56.25	4	44.44	77.78	75.00	$4,938	$8,980
INDUSTRIAL MAINTENANCE	30	13	16	12.4	92.86	6	50.00	75.00	100.00	$2,720	$6,585
PRACTICAL NURSING	55	27	12	10.4	79.41	27	100.00	100.00	100.00	$4,016	$8,916
SURGICAL TECHNOLOGY	16	5	12	11.9	62.50	4	80.00	80.00	100.00	$2,269	$7,475
WELDING, BRAZING, AND SOLDERING	22	4	12	17.3	57.14	1	25.00	25.00	100.00	$11,200	$16,381
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	73	50	12	UD	69.44	23	46.00	54.00	91.30	$4,034	$8,021
HEATING, VENTILATION, AIR COND, & REFRIGERATION	77	52	20	UD	78.79	35	67.31	76.92	88.57	$6,064	$11,875
INDUSTRIAL MAINTENANCE	75	50	16	UD	83.33	30	60.00	78.00	96.67	$5,008	$10,659
PRACTICAL NURSING	147	105	12	UD	75.54	53	50.48	57.14	98.11	$3551	$8,333
SURGICAL TECHNOLOGY	65	40	12	UD	62.50	31	77.50	82.50	93.55	$3,789	$9,151
WELDING, BRAZING, AND SOLDERING	102	76	12	UD	82.61	39	51.32	64.47	97.44	$5,319	$11,423

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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT HARRIMAN

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
HEALTH INFORMATION TECHNOLOGY	20	20	UD	5.9	100.00	11	55.00	70.00	100.00	$4,616	$10,937
PATIENT CARE TECHNICIAN	15	14	UD	7.4	93.33	6	46.15	61.54	100.00	$2,841	$7,680
PRACTICAL NURSING	33	19	12	11.7	82.61	14	77.78	88.89	92.86	$4,100	$10,493
WELDING TECHNOLOGY	28	15	12	7.6	88.24	5	38.46	38.46	80.00	$6,320	$11,411
ALL STUDENTS											
HEALTH INFORMATION TECHNOLOGY	20	20	UD	UD	100.00	11	55.00	70.00	100.00	$4,616	$10,937
PATIENT CARE TECHNICIAN	15	15	UD	UD	100.00	8	53.33	66.67	100.00	$2,215	$6,274
PRACTICAL NURSING	183	131	12	UD	72.78	85	64.89	83.21	95.29	$4,963	$11,057
WELDING TECHNOLOGY	67	57	12	UD	86.36	23	40.35	45.61	91.30	$5,156	$10,933

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT JACKSBORO											
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION				PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	13	7	12	14.4	87.50	1	14.29	28.57	100.00	LP	LP
CERTIFIED NURSE ASSISTANT	42	37	2.3	0.75	88.10	22	59.46	78.38	90.91	$2,483	$5,743
COMPUTER OPERATIONS TECHNOLOGY	15	7	UD	15.2	87.50	4	57.14	57.14	100.00	$1,532	$4,171
PRACTICAL NURSING	48	13	12	11.7	81.25	12	92.31	100.00	75.00	$4,565	$9,747
WELDING, BRAZING, AND SOLDERING	26	13	12	11.4	86.67	9	75.00	91.67	77.78	$5,362	$10,589
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	100	55	12	UD	60.44	24	43.64	50.91	100.00	$4,797	$9,700
CERTIFIED NURSE ASSISTANT	94	85	2.3	UD	90.43	60	70.59	82.35	86.67	$2,852	$5,857
COMPUTER OPERATIONS TECHNOLOGY	52	31	UD	UD	77.50	14	45.16	51.61	71.43	$1,645	$4,243
PRACTICAL NURSING	114	97	12	UD	85.84	54	55.67	79.38	81.48	$3,127	$7,489
WELDING, BRAZING, AND SOLDERING	56	37	12	UD	82.22	23	62.16	67.57	91.30	$6,458	$13,249

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D	Percentage of completers who were gainfully employed the first quarter after program completion
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
1G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT ONEIDA/HUNTSVILLE

	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
		COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA STUDENTS	HEALTH INFORMATION TECHNOLOGY	27	9	6	6.1	90.00	3	30.00	30.00	66.67	$2,296	$4,527
	PATIENT CARE TECHNICIAN	15	15	8	8.0	100.00	10	66.67	73.33	90.00	$2,443	$5,727
	PRACTICAL NURSING	49	29	12	11.0	90.63	13	50.00	76.92	84.62	$3,847	$9,160
	WELDING, BRAZING, AND SOLDERING	15	2	12	13.2	40.00	1	50.00	50.00	100.00	LP	LP
ALL STUDENTS	HEALTH INFORMATION TECHNOLOGY	32	13	6	UD	72.22	4	30.77	38.46	75.00	$2,832	$5,226
	PATIENT CARE TECHNICIAN	18	14	8	UD	77.78	10	71.43	78.57	90.00	$2,443	$5,727
	PRACTICAL NURSING	179	140	12	UD	78.21	86	61.43	75.71	93.02	$5,007	$10,595
	WELDING, BRAZING, AND SOLDERING	99	55	12	UD	58.51	28	50.91	60.00	92.86	$2,950	$7,546

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 5

2009-10 Annual Performance Report

Individual Provider Summaries

ACADEMY OF ALLIED HEALTH											
		COMPLETION INFORMATION				PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
CLINICAL MEDICAL ASSISTANT	77	70	16	22.9	95.89	42	60.00	78.57	85.71	$3,278	$6,811
MEDICAL ADMINISTRATIVE ASSISTANT	10	5	7	7.2	100.00	2	40.00	40.00	100.0	LP	LP
ALL STUDENTS											
CLINICAL MEDICAL ASSISTANT	166	130	16	20.6	94.89	84	64.62	78.46	88.10	$3,668	$7,429
MEDICAL ADMINISTRATIVE ASSISTANT	23	15	7	7.0	93.75	7	46.67	46.67	100.00	$2,421	$5,479

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

CHATTANOOGA STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
COMMERCIAL TRUCK DRIVING	18	17	12	2.1	94.44	4	23.53	29.41	100.00	$3,880	$6,784
HEAVY CONSTRUCTION EQUIPMENT OPERATOR PROG	16	16	1.8	1.9	100.00	1	6.25	12.50	100.00	LP	LP
ALL STUDENTS											
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

CLEVELAND STATE COMMUNITY COLLEGE

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month)[A]	Actual Completion Time (Month)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	BUSINESS AND MANAGEMENT	17	4	24	16.5	66.67	UD	UD	UD	UD	UD	UD
	INDUSTRIAL TECHNOLOGY	18	2	UD	18.4	66.67	0	0.00	0.00	NP	NP	NP
	NURSING	18	3	24	24.8	27.27	UD	UD	UD	UD	UD	UD
	OFFICE SYSTEMS ADMINISTRATION	16	2	24	12.2	33.33	1	100.00	100.00	100.00	LP	LP
	WORKFORCE PREPAREDNESS - TECHNOLOGY	16	2	UD	14.6	100.00	UD	UD	UD	UD	UD	UD
ALL STUDENTS												
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NOTATION KEY:

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

NEW HORIZONS COMPUTER LEARNING CENTER - CHATTANOOGA

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
A+ CERTIFICATION	15	12	6	3.3	100.00	4	33.33	58.33	100.00	$5,664	$11,654
MICROSOFT OFFICE USER SPECIALIST	20	16	12	1.0	84.21	10	62.50	81.25	80.00	$4,309	$9,498
NEW HORIZONS NETWORK ADMINISTRATION PROGRAM	13	11	3	3.6	100.00	7	63.64	63.64	85.71	$6,457	$14,210
ALL STUDENTS											
A+ CERTIFICATION	18	13	6	3.6	100.00	5	38.46	61.51	100.00	$5,376	$11,140
MICROSOFT OFFICE USER SPECIALIST	23	19	12	1.4	86.36	11	57.89	73.68	81.82	$4,120	$9,301
NEW HORIZONS NETWORK ADMINISTRATION PROGRAM	13	11	3	3.6	100.00	7	63.64	63.64	85.71	$6,457	$14,210

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT ATHENS

WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	20	14	12	14.1	87.50	6	42.86	50.00	100.00	$2,715	$7,570
ELECTRONICS TECHNOLOGY	11	7	15	15.6	100.00	1	14.29	14.29	100.00	LP	LP
INDUSTRIAL ELECTRICITY	23	14	15	14.2	100.00	6	42.86	42.86	83.33	$3,188	$9,776
INDUSTRIAL MAINTENANCE	14	8	15	14.6	80.00	3	37.50	75.00	66.67	$4,764	$11,289
PHARMACY TECHNOLOGY	20	14	12	11.8	87.50	11	78.57	85.71	90.91	$4,183	$8,123
PRACTICAL NURSING	71	30	12	11.6	96.77	24	80.00	90.00	100.00	$6,068	$13,014
WELDING, BRAZING & SOLDERING	12	11	12	10.0	100.00	7	63.64	90.91	100.00	$4,061	$7,955
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	102	91	12	UD	89.22	57	62.64	70.33	98.25	$6,063	$12,592
ELECTRONICS TECHNOLOGY	35	27	15	UD	90.00	11	40.74	51.85	100.00	$3,762	$8,410
INDUSTRIAL ELECTRICITY	50	38	15	UD	90.48	21	55.26	60.53	95.24	$4,028	$9,337
INDUSTRIAL MAINTENANCE	34	30	15	UD	93.75	16	53.33	83.33	81.25	$4,277	$9,537
PHARMACY TECHNOLOGY	36	29	12	UD	80.56	22	75.86	89.66	95.45	$3,320	$7,224
PRACTICAL NURSING	99	96	12	UD	96.97	56	58.33	80.21	100.00	$4,304	$10,073
WELDING, BRAZING & SOLDERING	145	144	12	UD	99.31	125	86.81	90.97	93.60	$9,020	$16,943

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 6

2009-10 Annual Performance Report

Individual Provider Summaries

TENNESSEE TECHNOLOGY CENTER AT MCMINNVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	26	2	12	17.0	22.22	0	0.00	0.00	NP	NP	NP
COMPUTER OPERATIONS TECHNOLOGY	29	2	UD	9.0	28.57	1	100.00	100.00	100.00	LP	LP
MACHINE TOOL TECHNOLOGY	15	4	18	20.5	44.44	2	50.00	75.00	100.00	LP	LP
PRACTICAL NURSING	75	35	12	11.4	85.37	23	65.71	80.00	95.65	$2,493	$8,281
WELDING	16	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	149	120	12	UD	84.51	77	64.17	71.67	98.70	$8,067	$15,802
COMPUTER OPERATIONS TECHNOLOGY	69	44	UD	UD	86.27	13	29.55	40.91	100.00	$4,105	$8,661
MACHINE TOOL TECHNOLOGY	39	22	18	UD	64.71	13	59.09	63.64	69.23	$4,897	$9,911
PRACTICAL NURSING	172	142	12	UD	86.06	92	64.79	78.17	95.65	$3,837	$9,538
WELDING	23	10	12	UD	62.50	6	60.00	90.00	100.00	$2,988	$6,890

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	23	4	20	9.3	40.00	3	75.00	75.00	100.00	$6,749	$14,015
	BUSINESS SYSTEMS TECHNOLOGY	25	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
	COMMERCIAL TRUCK DRIVING	23	17	1.7	2.4	85.00	9	52.94	70.59	88.89	$3,285	$7,639
	COMPUTER OPERATIONS TECHNOLOGY	24	6	UD	6.9	85.71	5	83.33	83.33	80.00	$5,109	$10,113
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	30	7	UD	7.7	100.00	6	100.00	100.00	83.33	$6,901	$15,228
	MACHINE TOOL TECHNOLOGY	22	1	20	11.1	10.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	43	29	20	UD	69.05	19	65.52	72.41	84.21	$3,246	$6,896
	BUSINESS SYSTEMS TECHNOLOGY	340	277	12	UD	81.95	156	56.32	67.51	85.26	$3,581	$7,065
	COMMERCIAL TRUCK DRIVING	117	102	1.7	UD	88.70	60	58.82	66.67	95.00	$5,123	$10,895
	COMPUTER OPERATIONS TECHNOLOGY	319	256	UD	UD	89.51	150	58.59	65.23	94.67	$9,864	$19,488
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	102	83	UD	UD	83.00	54	65.06	74.70	81.48	$4,992	$10,408
	MACHINE TOOL TECHNOLOGY	64	30	20	UD	71.43	20	66.67	70.00	95.00	$6,461	$12,693

TENNESSEE TECHNOLOGY CENTER AT SHELBYVILLE

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NOTATION KEY:

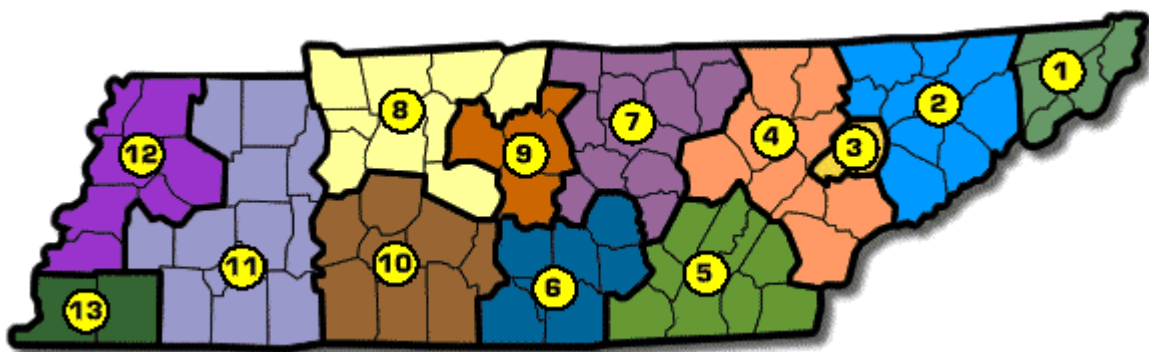| A	The time period specified by the provider regarding how long it takes to complete the program
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 7

2009-10 Annual Performance Report

Individual Provider Summaries

TENNESSEE TECHNOLOGY CENTER AT LIVINGSTON

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
PRACTICAL NURSING	91	29	12	11.6	78.38	17	60.71	89.29	100.00	$3,437	$8,926
ALL STUDENTS											
PRACTICAL NURSING	611	517	12	UD	86.45	253	48.94	59.77	92.89	$3,739	$7,904

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 8

STEWART MONTGOMERY ROBERTSON SUMNER CHEATHAM HOUSTON HUMPHREYS DICKSON WILLIAMSON

8

2009-10 Annual Performance Report

Individual Provider Summaries

TN LABOR & WORKFORCE DEVELOPMENT

AUSTIN PEAY STATE UNIVERSITY											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
CHEMICAL ENGINEERING TECHNOLOGY	13	0	24	NC	NC	NC	NC	NC	NC	NC	NC
NURSING	21	21	48	56.3	100.00	10	47.62	76.19	90.00	$5,626	$15,380
ALL STUDENTS											
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TN LABOR & WORKFORCE DEVELOPMENT

NORTH CENTRAL INSTITUTE											
		COMPLETION INFORMATION					PLACEMENT INFORMATION			WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
AVIATION MAINTENANCE TECHNOLOGY PART 147	37	15	15	17.3	78.95	11	73.33	86.67	90.91	$5,475	$14,072
AVIATION TECHNOLOGY	10	1	24	2.8	20.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS											
AVIATION MAINTENANCE TECHNOLOGY PART 147	90	18	15	17.3	51.43	13	72.22	83.33	92.31	$4,818	$12,534
AVIATION TECHNOLOGY	86	40	24	1.0	75.47	11	27.50	42.50	90.91	$11,123	$19,579
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TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE HEALTH CAREERS, LLC

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS CERTIFIED NURSING AIDE TRAINING	130	105	7	4.8	89.74	77	73.33	82.86	90.91	$2,801	$5,880
ALL STUDENTS CERTIFIED NURSING AIDE TRAINING	424	363	7	4.8	92.84	201	55.37	64.19	89.05	$3,008	$6,193
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TN LABOR & WORKFORCE DEVELOPMENT

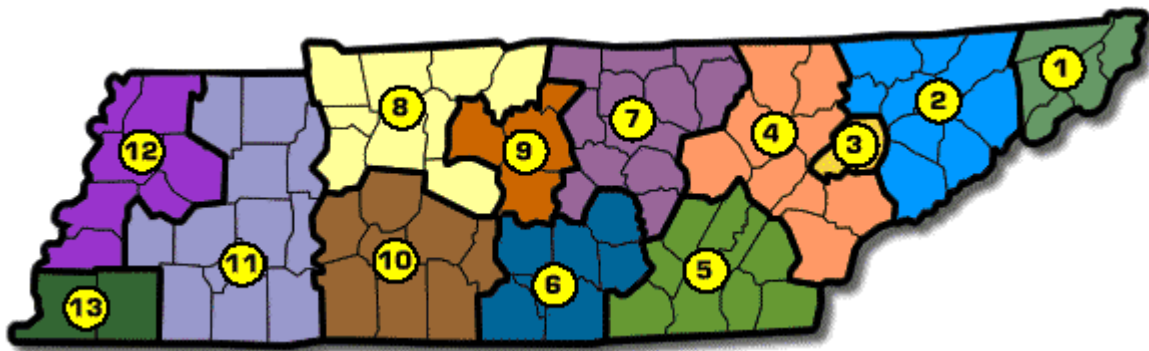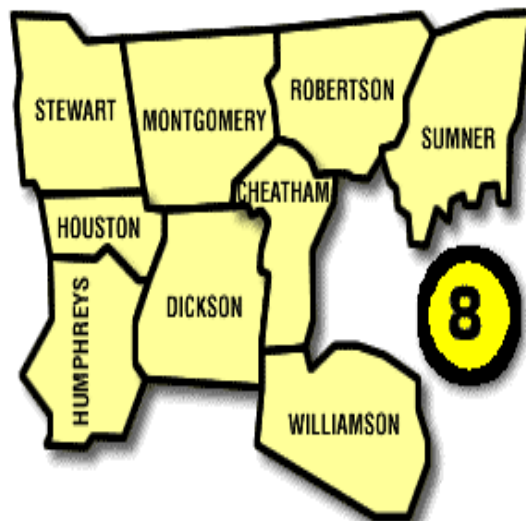|	TENNESSEE TECHNOLOGY CENTER AT DICKSON										
	WIA CERTIFIED PROGRAM NAME	**COMPLETION INFORMATION**					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
		Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	17	8	20	20.4	100.00	7	87.50	87.50	100.00	$4,237	$9,343
	BUSINESS SYSTEMS TECHNOLOGY	13	5	12	11.0	62.50	0	0.00	0.00	NP	NP	NP
	HEATING, VENTILATION, AC & REFRIGERATION	19	7	12	17.7	70.00	5	71.43	71.43	100.00	$3,252	$8,026
	INDUSTRIAL MAINTENANCE	21	4	20	16.0	36.36	2	50.00	50.00	100.00	LP	LP
	MACHINE TOOL TECHNOLOGY	16	2	24	24.7	40.00	2	100.00	100.00	100.00	LP	LP
	MEDICAL CODING	28	23	18	4.9	85.19	8	47.06	64.71	100.00	$3,961	$8,414
	PRACTICAL NURSING	106	55	12	11.8	77.46	43	78.18	85.45	95.35	$5,218	$12,405
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	69	50	20	UD	80.65	7	14.00	14.00	100.00	$4,237	$9,343
	BUSINESS SYSTEMS TECHNOLOGY	273	173	12	UD	64.07	0	0.00	0.00	NP	NP	NP
	HEATING, VENTILATION, AC & REFRIGERATION	147	113	12	UD	81.88	5	4.42	4.42	100.00	$3,252	$8,026
	INDUSTRIAL MAINTENANCE	240	176	20	UD	74.58	2	1.14	1.14	100.00	LP	LP
	MACHINE TOOL TECHNOLOGY	280	256	24	UD	93.77	2	0.78	0.78	100.00	LP	LP
	MEDICAL CODING	186	161	18	UD	87.03	8	4.97	6.83	100.00	$3,961	$8,414
	PRACTICAL NURSING	263	184	12	UD	75.72	43	23.37	25.54	95.35	$5,218	$12,405
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TN LABOR & WORKFORCE DEVELOPMENT

VOLUNTEER STATE COMMUNITY COLLEGE											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS EMERGENCY MEDICAL TECHNICIAN - BASIC	34	28	6	4.3	84.85	22	78.57	82.14	90.91	$6,485	$13,513
GENERAL BUSINESS ADMINISTRATION	18	2	24	18.3	28.57	1	50.00	50.00	100.00	LP	LP
UNIVERSITY PARALLEL	10	2	24	18.3	25.00	2	100.00	100.00	100.00	LP	LP
ALL STUDENTS											
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TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 9

TROUSDALE

DAVIDSON   WILSON

9

RUTHERFORD

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2009-10 Annual Performance Report

Individual Provider Summaries

TN LABOR & WORKFORCE DEVELOPMENT

ANTHEM CAREER COLLEGE - NASHVILLE											
		COMPLETION INFORMATION				**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	MEDICAL ASSISTANT	15	13	34	37.6	86.67	5	38.46	53.85	100.00	$3,467	$7,848
	MEDICAL BILLING AND CODING	13	10	36	38.5	90.91	6	60.00	90.00	83.33	$4,421	$9,515
ALL STUDENTS	MEDICAL ASSISTANT	299	117	34	42.0	57.92	79	67.52	74.36	92.41	$2,981	$7,040
	MEDICAL BILLING AND CODING	176	71	36	42.2	73.96	44	61.97	76.06	93.18	$4,364	$9,917
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
	CUMBERLAND UNIVERSITY											
		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA STUDENTS	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC ACCESS	15	15	1	1.0	100.00	7	46.67	60.00	85.71	$3,653	$8,149
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC EXCEL	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC WORD	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT ACCESS	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT EXCEL	16	16	1	1.0	100.00	1	6.25	6.25	100.00	LP	LP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT WORD	16	16	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP-OUTLOOK/WIND	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP - POWERPOINT	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC ACCESS	15	15	1	1.0	100.00	7	46.67	60.00	85.71	$3,653	$8,149
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC EXCEL	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC WORD	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT ACCESS	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT EXCEL	16	16	1	1.0	100.00	1	6.25	6.25	100.00	LP	LP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT WORD	16	16	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – OUTLOOK/WIND	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP - POWERPOINT	15	15	1	1.0	100.00	0	0.00	0.00	NP	NP	NP

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	MEDICAL ASSISTANT	10	5	36	38.5	83.33	4	80.00	80.00	75.00	$2,734	$5,050
	MEDICAL BILLING & CODING SPECIALIST	10	1	48	147.1	100.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	MEDICAL ASSISTANT	573	201	36	41.5	57.10	144	68.25	79.15	91.67	$3,690	$7,457
	MEDICAL BILLING & CODING SPECIALIST	208	78	48	54.4	62.90	53	67.95	79.49	84.91	$4,573	$9,410

FORTIS INSTITUTE - NASHVILLE

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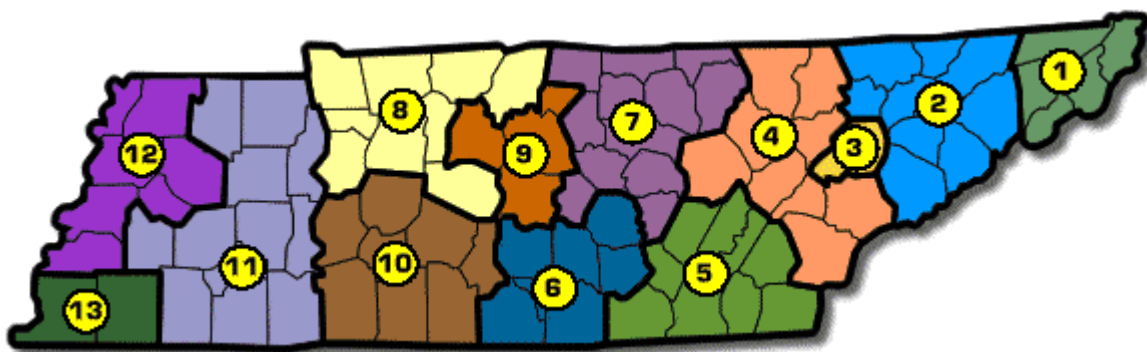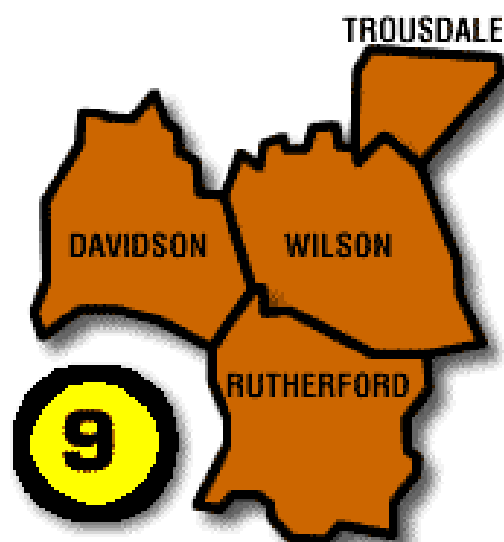
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	KAPLAN CAREER INSTITUTE											
		COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	MEDICAL BILLING AND CODING	12	5	36	39.1	83.33	4	80.00	80.00	100.00	$2,600	$6,618
ALL STUDENTS	MEDICAL BILLING AND CODING	238	95	36	39.3	69.34	4	4.21	4.21	100.00	$2,600	$6,618
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TN LABOR & WORKFORCE DEVELOPMENT

MILLER- MOTTE TECHNICAL COLLEGE - MADISON											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
HEATING, VENTILATION, AIR CONDITIONING / R	26	2	15	14.6	66.67	1	50.00	50.00	100.00	LP	LP
ALL STUDENTS											
HEATING, VENTILATION, AIR CONDITIONING / R	192	8	15	13.5	14.04	6	75.00	75.00	100.00	$7,441	$15,593
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TN LABOR & WORKFORCE DEVELOPMENT

NASHVILLE AUTO DIESEL COLLEGE

	WIA CERTIFIED PROGRAM NAME	Completion Information					Placement Information				Wage Information	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	AUTOMOTIVE WITH DIESEL TECHNOLOGY (DP 124)	48	16	52	55.0	69.57	13	81.25	81.25	84.62	$5,287	$10,573
	COLLISION REPAIR AND REFINISHING TECHNOLOGY (DP 301)	14	7	52	57.8	87.50	5	71.43	85.71	100.00	$4,253	$9,843
ALL STUDENTS	AUTOMOTIVE WITH DIESEL TECHNOLOGY (DP 124)	2,580	347	52	58.2	47.66	252	72.62	86.46	94.05	$4,844	$10,411
	COLLISION REPAIR AND REFINISHING TECHNOLOGY (DP 301)	884	132	52	59.0	51.56	72	54.55	71.97	87.50	$3,389	$7,358
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

NASHVILLE GENERAL HOSPITAL AT MEHARRY											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
CARDIOGRAPHIC TECHNICIAN CERTIFICATION PROGRAM	16	12	12	11.4	92.31	8	66.67	75.00	100.00	$3,336	$7,526
RADIOLOGIC TECHNOLOGY	32	5	104	104.3	71.43	5	100.00	100.00	80.00	$3,872	$9,386
ALL STUDENTS											
CARDIOGRAPHIC TECHNICIAN CERTIFICATION PROGRAM	38	27	12	11.4	90.00	21	77.78	81.48	100.00	$4,207	$9,393
RADIOLOGIC TECHNOLOGY	55	14	104	104.3	66.67	11	78.57	92.86	90.91	$4,694	$11,208
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TN LABOR & WORKFORCE DEVELOPMENT

NASHVILLE STATE COMMUNITY COLLEGE											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
ADMIN MEDICAL SPECIALIST W/ MEDICAL BILLING & CODING	13	5	6	6.8	100.00	0	0.00	0.00	NP	NP	NP
MEDICAL CODING	14	0	9	NC	NC	NC	NC	NC	NC	NC	NC
SIX SIGMA BLACK BELT	13	4	6	6.8	100.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS											
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TN LABOR & WORKFORCE DEVELOPMENT

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]

NEW HORIZONS COMPUTER LEARNING CENTER - NASHVILLE

WIA STUDENTS

WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time	Actual Completion Time	Completion Rate	Total Placements	Placement Rate 1	Placement Rate 2	Retention Rate	Average Wage: Completion	Average Wage: 6-Months
APPLICATION	81	17	12	12.0	100.00	10	58.82	70.59	100.00	$9,312	$19,130
CISCO	41	7	2	12.0	100.00	5	71.43	71.43	100.00	$8,369	$16,774
COMPTIA	193	28	2	12.0	100.00	19	67.86	67.86	100.00	$6,143	$12,315
HCIM ADVANCED PROG: MEDICAL CODING & BILLING ASSOCIAT	96	20	8	12.0	100.00	13	65.00	70.00	100.00	$5,847	$12,309
HCIM PREMIER PROG: SPECIALIZATION IN MEDICAL CODING	23	3	12	12.0	75.00	3	100.00	100.00	100.00	$5,665	$13,150
MICROSOFT PROGRAM	198	21	12	12.0	100.00	11	52.38	57.14	90.91	$10,770	$23,511

ALL STUDENTS

WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time	Actual Completion Time	Completion Rate	Total Placements	Placement Rate 1	Placement Rate 2	Retention Rate	Average Wage: Completion	Average Wage: 6-Months
APPLICATION	119	45	12	12.0	100.00	29	64.44	71.11	93.10	$9,759	$18,932
CISCO	67	26	2	12.0	100.00	17	65.38	65.38	94.12	$7,525	$14,781
COMPTIA	250	61	2	12.0	98.39	33	54.10	55.74	96.97	$7,478	$14,924
HCIM ADVANCED PROG: MEDICAL CODING & BILLING ASSOCIAT	103	25	8	12.0	100.00	15	60.00	68.00	93.33	$5,599	$11,699
HCIM PREMIER PROG: SPECIALIZATION IN MEDICAL CODING	25	3	12	12.0	75.00	3	100.00	100.00	100.00	$5,665	$13,150
MICROSOFT PROGRAM	253	50	12	12.0	96.15	20	40.00	42.00	90.00	$10,856	$23,021

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TN LABOR & WORKFORCE DEVELOPMENT

TECHSKILLS - NASHVILLE										
	COMPLETION INFORMATION				PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]

WIA STUDENTS

WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated	Actual	Completion Rate	Total Placements	Placement Rate 1	Placement Rate 2	Retention Rate	Average Wage: Completion	Average Wage: 6-Months
A+ CERTIFICATE	23	7	1.6	3.4	70.00	5	71.43	85.71	80.00	$9,276	$16,005
CISCO CERTIFIED NETWORK ASSOCIATE	11	1	6	3.4	25.00	1	100.00	100.00	100.00	LP	LP
CUSTOM COURSE SET	11	0	UD	NC	0.00	NC	NC	NC	NC	NC	NC
MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	17	1	6	3.2	50.00	1	100.00	100.00	100.00	LP	LP
NETWORK+ CERTIFICATION	18	6	6	6.4	75.00	2	33.33	50.00	50.00	LP	LP
PROJECT MANAGEMENT ASSOCIATE (PMA)	15	4	2	4.7	66.67	1	25.00	75.00	0.00	LP	LP

ALL STUDENTS

WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated	Actual	Completion Rate	Total Placements	Placement Rate 1	Placement Rate 2	Retention Rate	Average Wage: Completion	Average Wage: 6-Months
A+ CERTIFICATE	49	23	1.6	7.1	88.89	19	82.61	91.30	94.74	$7,114	$14,068
CISCO CERTIFIED NETWORK ASSOCIATE	14	3	6	2.6	50.00	2	66.67	66.67	100.00	LP	LP
CUSTOM COURSE SET	15	0	UD	NC	0.00	NC	NC	NC	NC	NC	NC
MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	26	2	6	6.4	50.00	2	100.00	100.00	100.00	LP	LP
NETWORK+ CERTIFICATION	31	13	6	5.4	76.47	5	38.46	46.15	80.00	$7,122	$14,295
PROJECT MANAGEMENT ASSOCIATE (PMA)	19	6	2	4.1	75.00	2	33.33	66.67	50.00	LP	LP

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CUSTOM COURSE SET

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TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT HARTSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	COMPUTER OPERATIONS TECHNOLOGY	12	4	UD	8.8	100.00	3	75	100	100.00	$5,001	$9,206
	PATIENT CARE TECHNOLOGY	16	13	8	7.5	100.00	3	23.08	46.15	100.00	$1,234	$3,459
	PRACTICAL NURSING	48	25	12	14.4	89.29	1	60	88	100.00	LP	LP
ALL STUDENTS	COMPUTER OPERATIONS TECHNOLOGY	52	37	UD	UD	80.43	17	45.95	54.05	94.12	$3,277	$6,909
	PATIENT CARE TECHNOLOGY	41	36	8	UD	92.31	14	38.89	63.89	100.00	$4,544	$8,213
	PRACTICAL NURSING	128	97	12	UD	80.83	70	72.16	91.75	97.14	$5,064	$11,249
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT MURFREESBORO

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BIOMEDICAL TECHNOLOGY	30	11	12	10.7	68.75	7	63.64	63.64	100.00	$6,110	$11,814
BUSINESS SYSTEMS TECHNOLOGY	11	6	15	3.5	85.71	4	100.00	100.00	75.00	$1,081	$3,674
PRACTICAL NURSING	39	10	12	2.1	45.45	6	75	75	100.00	$2,991	$7,153
ALL STUDENTS											
BIOMEDICAL TECHNOLOGY	34	24	12	UD	70.59	16	66.67	83.33	100.00	$4,032	$10,345
BUSINESS SYSTEMS TECHNOLOGY	334	273	15	UD	83.74	184	67.40	72.53	89.13	$6,503	$12,424
PRACTICAL NURSING	182	129	12	UD	77.71	88	68.22	76.74	93.18	$4,264	$9,731

☹ The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT NASHVILLE

WIA CERTIFIED PROGRAM NAME		Completion Information					Placement Information				Wage Information	
		Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	HEATING, VENTILATION, AIR CONDITIONING, & REFRIG	11	7	16	10.7	100.00	3	42.86	71.43	100.00	$5,244	$8,042
	PRACTICAL NURSING	13	8	12	9.8	72.73	7	87.50	87.50	100.00	$2,530	$7,881
	TRUCK DRIVING	11	8	2	1.7	80.00	4	50.00	62.50	100.00	$2,506	$7,100
ALL STUDENTS	HEATING, VENTILATION, AIR CONDITIONING, & REFRIG	126	105	16	UD	86.78	71	67.62	74.29	91.55	$6,615	$12,325
	PRACTICAL NURSING	299	189	12	UD	63.64	147	77.78	91.01	98.64	$5,581	$12,385
	TRUCK DRIVING	106	99	2	UD	94.29	63	63.64	75.76	98.41	$4,556	$9,989
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	TRANSPORTATION TRAINING CENTER										
		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	TRUCK DRIVER TRAINING 150 HOUR PROGRAM	118	102	15	29.0	91.07	79	77.45	85.29	88.61	$4,338	$10,353
ALL STUDENTS	TRUCK DRIVER TRAINING 150 HOUR PROGRAM	175	150	15	28.0	90.91	115	76.67	84.00	91.30	$4,474	$10,607
☹	The programs listed to the right were removed from the *WIA Eligible Training Provider List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	TRUCK DRIVER INSTITUTE, INC.										
		COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS SEMI-TRACTOR - TRAILER DRIVER TRAINING	172	135	3	3.0	81.82	113	83.70	87.41	86.73	$3,805	$8,890
ALL STUDENTS SEMI-TRACTOR - TRAILER DRIVER TRAINING	424	335	3	3.0	81.31	273	81.49	87.16	89.38	$4,197	$9,380
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

UNITED TRUCK DRIVING SCHOOL, INC.											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS COMMERCIAL DRIVERS LICENSE: CLASS A	38	22	3	3.7	78.57	17	77.27	81.82	82.35	$4,055	$8,770
ALL STUDENTS COMMERCIAL DRIVERS LICENSE: CLASS A	206	124	3	4.1	68.51	95	76.61	80.65	85.26	$4,716	$9,535
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TN LABOR & WORKFORCE DEVELOPMENT

VOLUNTEER TRAINING CENTER - MURFREESBORO											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS — COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	16	16	3	8.3	100.00	11	68.75	81.25	72.73	$5,061	$9,279
ALL STUDENTS — COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	185	109	3	5.4	58.92	83	76.15	84.40	89.16	$4,893	$10,582
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

WELDING 101, LLC										
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS — ENTRY WELDER LEVEL 1	26	13	7	8.2	72.22	7	53.85	61.54	100.00	$6,322	$12,308
ALL STUDENTS — ENTRY WELDER LEVEL 1	34	18	7	7.9	78.26	9	50.00	61.11	100.00	$6,309	$12,352
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TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 10

2009-10 Annual Performance Report

Individual Provider Summaries

COLUMBIA STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Hours)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
MEDICAL CODING (LIVE CLASS)	65	8	80	3.7	100.00	0	0.00	14.29	NP	NP	NP
ALL STUDENTS											
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NOTATION KEY:

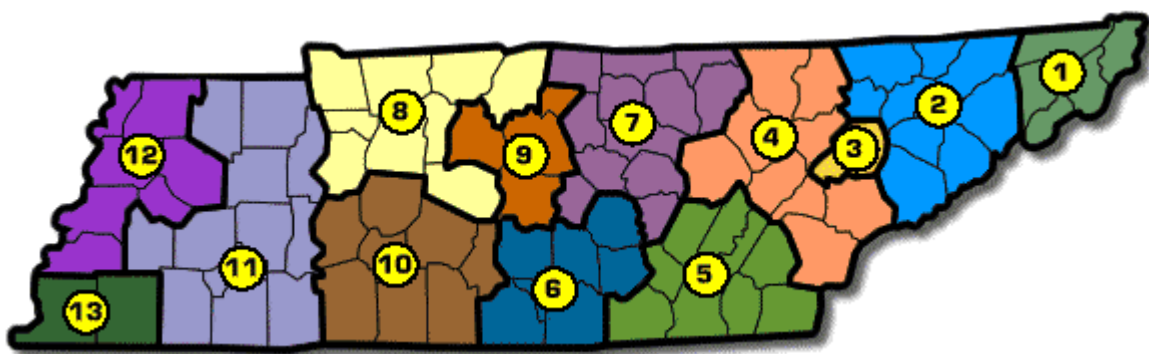|	
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TN LABOR & WORKFORCE DEVELOPMENT

	SUPERIOR DRIVERS INSTITUTE										
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS — CDL TRAINING CLASS A TRACTOR AND SEMI TRAILOR	88	82	3	2.9	93.18	58	70.73	80.49	86.21	$4,396	$9,754
ALL STUDENTS — CDL TRAINING CLASS A TRACTOR AND SEMI TRAILOR	97	91	3	2.9	93.81	66	72.53	82.42	86.36	$4,330	$9,701

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NOTATION KEY:

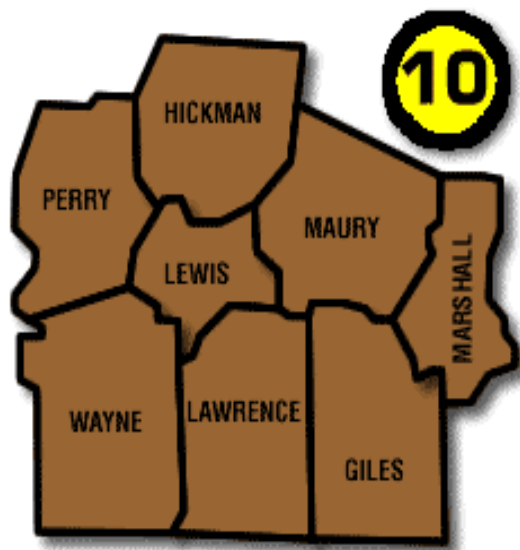|	
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TN LABOR & WORKFORCE DEVELOPMENT

	TENNESSEE TECHNOLOGY CENTER AT HOHENWALD										
	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	13	1	20	19.4	100.00	0	0	0	NP	NP	NP
	BUSINESS SYSTEMS TECHNOLOGY	28	7	12	18.7	77.78	3	42.86	42.86	100.00	$5,962	$11,062
	GREEN JOBS TECHNOLOGY	14	0	12	NC	0.00	NP	NP	NP	NP	NP	NP
	INDUSTRIAL MAINTENANCE	11	5	16	14.1	71.43	1	20.00	40.00	100.00	$2,038	$4,904
	PRACTICAL NURSING	109	44	12	11.9	97.78	29	65.91	77.27	100.00	$4,163	$11,093
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	73	57.00	20	UD	89.06	31	54.39	63.16	77.42	$3,330	$6,484
	BUSINESS SYSTEMS TECHNOLOGY	111	70.00	12	UD	72.92	34	48.57	52.86	91.18	$4,040	$8,017
	GREEN JOBS TECHNOLOGY	14	0	12	NC	0.00	NP	NP	NP	NP	NP	NP
	INDUSTRIAL MAINTENANCE	65	51.00	16	UD	85.00	17	33.33	49.02	88.24	$2,878	$6,166
	PRACTICAL NURSING	216	206.0	12	UD	96.26	119	57.77	69.90	93.28	$4,611	$10,475
☹	The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.									GREEN JOBS TECHNOLOGY		

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TN LABOR & WORKFORCE DEVELOPMENT

	TENNESSEE TECHNOLOGY CENTER AT PULASKI										
		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	69	9	12	14.2	60.00	5	71.43	71.43	100.00	$3,222	$7,322
	COMPUTER OPERATIONS TECHNOLOGY	12	3	16	16.6	100.00	0	0.00	0.00	NP	NP	NP
	HEATING, VENTILATION, AC & REFRIGERATION	48	1	20	7.4	14.29	1	100.00	100.00	100.00	$10,749	$26,904
	PRACTICAL NURSING	99	19	12	12.0	50.00	15	78.95	84.21	93.33	$4,975	$10,954
	SOLAR PHOTOVOLTAIC TECHNICIAN	46	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	COMPUTER OPERATIONS TECHNOLOGY	2280	182	12	UD	87.50	78	42.86	56.04	83.33	$3,830	$7616
	HEATING, VENTILATION, AC & REFRIGERATION	28	8	16	UD	40.00	1	12.50	25.00	100.00	$3,535	$6,715
	PRACTICAL NURSING	100	40	20	UD	65.57	17	42.50	55.00	94.12	$6,160	$12,109
	SOLAR PHOTOVOLTAIC TECHNICIAN	153	106	12	UD	79.10	50	47.17	65.09	92.00	$3,819	$9,430
	COMPUTER OPERATIONS TECHNOLOGY	46	6	12	UD	66.67	2	33.33	33.33	50.00	$8,476	$10,564
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TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 11

2009-10 Annual Performance Report

Individual Provider Summaries

CNA – COMPASSIONATE CARE PROGRAM, LLC											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS NURSE AID TRAINING	52	47	16	24.4	95.92	36	76.60	82.98	77.78	$3,045	$5,973
ALL STUDENTS NURSE AID TRAINING	58	52	16	24.4	96.30	41	78.85	84.62	80.49	$2,986	$5,811
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TN LABOR & WORKFORCE DEVELOPMENT
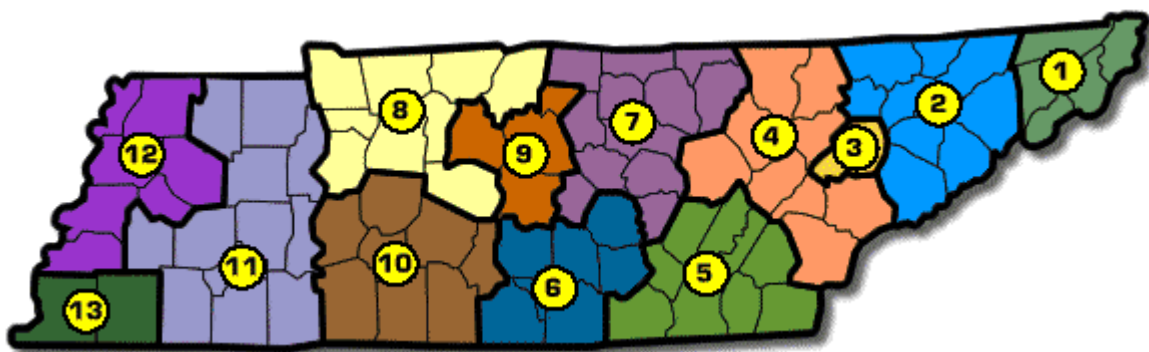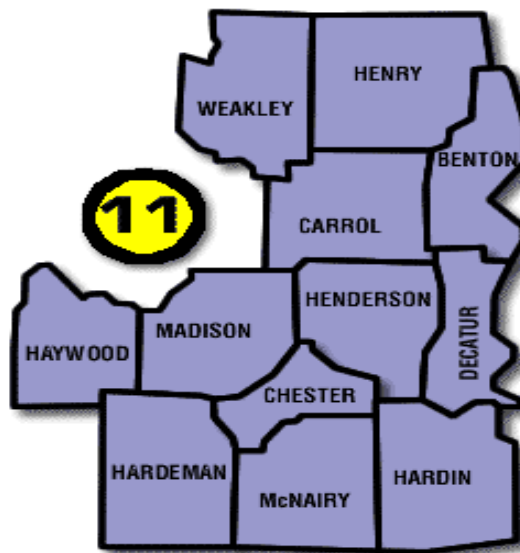
DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
TRACTOR TRAILER TRAINING	152	144	14	13.8	94.74	111	77.08	83.33	88.29	$3,708	$8,009
ALL STUDENTS											
TRACTOR TRAILER TRAINING	192	173	14	14.2	91.05	132	76.30	82.66	89.39	$3,754	$8,217

☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

JACKSON STATE COMMUNITY COLLEGE											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BASIC EMERGENCY MEDICAL TECHNICIAN	11	1	18	8.2	66.67	1	100.00	100.00	100.00	LP	LP
BUSINESS MANAGEMENT TECHNOLOGY	12	4	24	8.0	80.00	2	50.00	75.00	50.00	LP	LP
COMPUTER INFORMATION SYSTEMS	14	2	24	9.3	50.00	2	100.00	100.00	50.00	LP	LP
MEDICAL LABORATORY TECHNICIAN	12	7	24	11.1	48.23	6	100.00	100.00	100.00	$7,444	$15,558
NON DEGREE SEEKING	73	0	UD	NC	0.00	NC	NC	NC	NC	NC	NC
NURSING	76	25	24	15.7	86.21	25	100.00	100.00	96.00	$11,777	$23,226
PHYSICAL THERAPY ASSISTANT	13	3	24	10.4	60.00	3	100.00	100.00	100.00	$10,656	$25,068
RADIOGRAPHY	32	7	24	12.6	77.78	5	71.43	71.43	100.00	$6,273	$11,867
UNIVERSITY PARALLEL	39	6	UD	33.0	40.00	5	83.33	83.33	100.00	$4,864	$9,982
ALL STUDENTS											
☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List for* failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

Please reference the Notation Key on the following page.

MILAN EXPRESS DRIVING ACADEMY											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
TRUCK DRIVER TRAINING	52	50	4	4.5	98.04	41	82.00	88.00	85.37	$4,181	$8,698
ALL STUDENTS											
TRUCK DRIVER TRAINING	71	66	4	4.5	97.06	53	80.30	87.88	88.68	$4,204	$8,850
☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List for* failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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B	Average time that it actually took those students listed as completers to complete the program
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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

NORTH AMERICAN LINEMAN TRAINING											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
PRE-APPRENTICE LINEWORKER PROGRAM	30	25	15	14.9	100.00	8	32.00	60.00	75.00	$5,523	$10,472
ALL STUDENTS											
PRE-APPRENTICE LINEWORKER PROGRAM	128	103	15	15.0	97.17	49	47.57	70.87	93.88	$5,038	$12,246
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C	Please see page 13 of the report for a description of how the completion rates are calculated
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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	30	17	270	329.4	85.00	7	43.75	56.25	100.00	$3,324	$7,896
	COMMERCIAL TRUCK DRIVING	25	20	UD	87.3	86.96	6	30.00	60.00	100.00	$2,776	$7,499
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	15	10	UD	324.9	100.00	6	75.00	100.00	83.33	$3,424	$7,314
	PLUMBING/PIPEFITTING	13	0	UD	NC	NC	NC	NC	NC	NC	NC	NC
	PRACTICAL NURSING	21	5	216	356.8	41.67	5	100.00	100.00	100.00	$6,093	$13,444
	WELDING TECHNOLOGY	15	4	365	165.5	100.00	2	50.00	50.00	50.00	LP	LP
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	175	98	270	UD	56.98	51	52.04	61.22	96.08	$3,766	$7,392
	COMMERCIAL TRUCK DRIVING	80	65	UD	UD	81.25	34	52.31	66.15	88.24	$4,184	$8,706
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	45	32	UD	UD	76.19	19	59.38	78.13	84.21	$4,248	$9,218
	PLUMBING/PIPEFITTING	13	2	UD	UD	28.57	1	50.00	50.00	100.00	LP	LP
	PRACTICAL NURSING	63	38	216	UD	60.32	25	65.79	92.11	100.00	$4,358	$10,356
	WELDING TECHNOLOGY	106	92	365	UD	86.79	41	44.57	55.43	85.37	$4,702	$9,672

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TN LABOR & WORKFORCE DEVELOPMENT

	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
	TENNESSEE TECHNOLOGY CENTER AT JACKSON											
				COMPLETION INFORMATION			**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	17	6	12	13.9	54.55	2	33.33	66.67	100.00	LP	LP
	COMPUTER OPERATIONS TECHNOLOGY	10	7	20	17.8	87.50	4	57.14	71.43	75.00	$3,822	$6,652
	GENERAL BUILDING TRADES	13	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
	PRACTICAL NURSING	70	14	12	12.7	77.78	6	46.15	69.23	100.00	$4,024	$11,082
	SURGICAL TECHNOLOGY	23	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	210	141	12	UD	69.80	77	54.61	65.96	96.10	$3,637	$7,795
	COMPUTER OPERATIONS TECHNOLOGY	64	48	20	UD	78.69	29	60.42	68.75	82.76	$4,143	$8,577
	GENERAL BUILDING TRADES	14	5	12	UD	100.00	3	60.00	60.00	100.00	$3,866	$9,632
	PRACTICAL NURSING	258	184	12	UD	75.41	113	61.41	84.24	97.35	$5,339	$12,068

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT WHITEVILLE											
		COMPLETION INFORMATION				PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
HEATING, VENTILATION, AIR CONDITIONING, AND REFRIGERATION	10	2	20	14.8	100.00	2	100.00	100.00	50.00	LP	LP
PRACTICAL NURSING	41	8	12	12.4	42.11	5	62.50	75.00	100.00	$4,326	$10,281
WELDING, BRAZING, AND SOLDERING	10	2	12	8.8	40.00	2	100.00	100.00	100.00	LP	LP
ALL STUDENTS											
HEATING, VENTILATION, AIR CONDITIONING, AND REFRIGERATION	39	24	20	UD	75.00	11	45.83	50.00	81.82	$4,582	$8,862
PRACTICAL NURSING	96	53	12	UD	59.55	34	64.15	83.02	94.12	$6,877	$14,649
WELDING, BRAZING, AND SOLDERING	89	69	12	UD	79.31	33	47.83	53.62	96.97	$8,566	$17,373

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

WEST TENNESSEE BUSINESS COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
ADMINISTRATIVE ASSISTANT	11	2	65	68.8	66.67	0	0.00	50.00	NP	NP	NP
MEDICAL ASSISTING	105	21	60	66.1	91.30	11	52.38	71.43	100.00	$3,256	$7,200
MEDICAL OFFICE SPECIALIST	13	1	60	64.4	33.33	1	100.00	100.00	100.00	LP	LP
PROFESSIONAL MEDICAL CODING	17	3	55	61.2	100.00	1	33.33	33.33	100.00	LP	LP
ALL STUDENTS											
ADMINISTRATIVE ASSISTANT	221	12	65	85.7	52.17	7	58.33	66.67	57.14	$2,171	$3,688
MEDICAL ASSISTING	734	79	60	74.2	57.66	50	63.29	75.95	92.00	$3,365	$6,914
MEDICAL OFFICE SPECIALIST	269	18	60	69.5	42.86	9	50.00	61.11	88.89	$2,888	$6,220
PROFESSIONAL MEDICAL CODING	165	40	55	97.8	66.67	27	67.50	72.50	96.30	$4,818	$10,085

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 12

2009-10 Annual Performance Report

Individual Provider Summaries

BETHEL UNIVERSITY											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
SUCCESS PROGRAM	34	14	16	23.4	87.50	7	53.85	61.54	71.43	$3,467	$6,962
ALL STUDENTS											
SUCCESS PROGRAM	1188	459	16	UD	80.67	384	83.84	86.90	97.66	$8,955	$18,014
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NOTATION KEY:

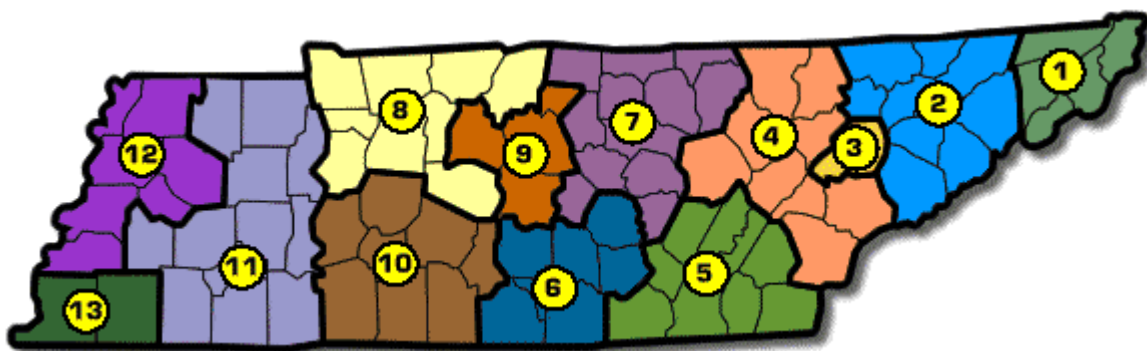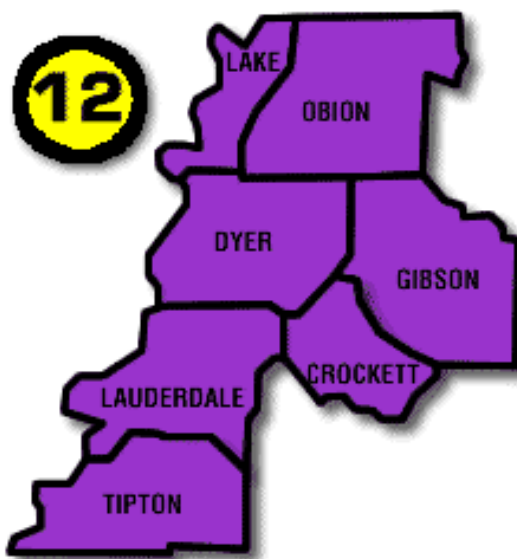|	
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

DYERSBURG STATE COMMUNITY COLLEGE											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Years)[A]	Actual Completion Time (Years)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
HEALTH INFORMATION TECHNOLOGY	15	1	2	2.3	25.00	0	0.00	100.00	NP	NP	NP
NURSING	92	25	2	1.6	86.21	20	80.00	96.00	90.00	$8,450	$19,044
UNIVERSITY PARALLEL	39	3	2	2.4	23.08	0	0.00	0.00	NP	NP	NP
ALL STUDENTS											
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TN LABOR & WORKFORCE DEVELOPMENT

HEARTLAND TRUCK DRIVING INSTITUTE - DYERSBURG

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
COMMERCIAL DRIVING COURSE	76	75	4	4.7	98.68	61	81.33	86.67	81.97	$3,706	$7,775
ALL STUDENTS											
COMMERCIAL DRIVING COURSE	81	78	4	4.7	97.50	64	82.05	87.18	82.81	$3,738	$7,880

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TN LABOR & WORKFORCE DEVELOPMENT

ROADRUNNER DRIVING ACADEMY											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS TRUCK DRIVER TRAINING	72	65	16	22.7	90.28	47	72.31	81.54	97.87	$4,330	$10,165
ALL STUDENTS TRUCK DRIVER TRAINING	76	69	16	UD	90.79	51	73.91	82.61	96.08	$4,099	$9,617
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TN LABOR & WORKFORCE DEVELOPMENT

SCHOOL OF CARING											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
NURSE AIDE TRAINING	65	49	3.5	3.7	94.23	40	81.63	89.80	92.50	$2,792	$5,816
ALL STUDENTS											
NURSE AIDE TRAINING	87	64	3.5	2.7	94.12	51	79.69	87.50	92.16	$2,958	$5,893
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TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT COVINGTON											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	13	4	12	14.3	44.44	3	75.00	100.00	100.00	$4,496	$8,898
HEATING, VENTILATION, AIR CONDITIONING, AND REFRIGERATION	20	0	20	NC	78.57	NC	NC	NC	NC	NC	NC
MACHINE TOOL TECHNOLOGY	10	2	20	18.7	66.67	0	0.00	100.00	NP	NP	NP
PRACTICAL NURSING	31	16	12	15.4	80.00	9	56.25	87.50	100.00	$4,188	$10,169
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	61	41	12	UD	70.69	19	46.34	56.10	94.74	$3,245	$7,447
HEATING, VENTILATION, AIR CONDITIONING, AND REFRIGERATION	61	26	20	UD	50.00	17	65.38	69.23	94.12	$6,579	$13,056
MACHINE TOOL TECHNOLOGY	34	22	20	UD	75.86	11	50.00	81.82	90.91	$5,598	$11,429
PRACTICAL NURSING	100	52	12	UD	65.82	37	71.15	94.23	94.59	$5,499	$11,950
☹ The programs listed to the right were removed from the *WIA Statewide List of Eligible Training Providers* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT MCKENZIE											
		COMPLETION INFORMATION				PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)^A	Actual Completion Time (Months)^B	Completion Rate (Percentage)^C	Total Placements	Placement Rate 1 (Percentage)^D	Placement Rate 2 (Percentage)^E	Retention Rate (Percentage)^F	Average Wage: Completion^G	Average Wage: 6-Months^H
WIA STUDENTS											
BIOMEDICAL ELECTRONICS TECHNOLOGY	14	4	18	24.4	80.00	3	75.00	75.00	100.00	$2,404	$7,566
BUSINESS SYSTEMS TECHNOLOGY	21	7	12	13.3	87.50	4	57.14	71.43	75.00	$3,321	$6,554
COMPUTER OPERATIONS TECHNOLOGY	12	2	20	24.2	50.00	2	100.00	100.00	100.00	LP	LP
ELECTRONICS TECHNOLOGY	23	2	16	17.0	66.67	0	0.00	0.00	NP	NP	NP
HEATING, VENTILATION, AC & REFRIGERATION	19	9	18	20.0	90.00	3	33.33	44.44	100.00	$7,695	$15,352
INDUSTRIAL MAINTENANCE	16	4	16	11.3	100.00	1	25.00	25.00	100.00	LP	LP
PLUMBING AND PIPEFITTING TECHNOLOGY	19	2	12	10.0	40.00	1	50.00	50.00	100.00	LP	LP
PRACTICAL NURSING	29	7	12	8.7	53.85	5	83.33	83.33	100.00	$4,782	$11,082
WELDING, BRAZING, AND SOLDERING	28	21	12	9.5	95.45	14	66.67	80.95	100.00	$7,403	$14,827
ALL STUDENTS											
BIOMEDICAL ELECTRONICS TECHNOLOGY	30	18	18	UD	75.00	3	16.67	16.67	100.00	$2,404	$7,566
BUSINESS SYSTEMS TECHNOLOGY	98	63	12	UD	70.00	4	6.35	7.94	75.00	$3,321	$6,554
COMPUTER OPERATIONS TECHNOLOGY	50	32	20	UD	71.11	2	6.25	6.25	100.00	LP	LP
ELECTRONICS TECHNOLOGY	30	10	16	UD	90.91	0	0.00	0.00	NP	NP	NP
HEATING, VENTILATION, AC & REFRIGERATION	61	49	18	UD	89.09	3	6.12	8.16	100.00	$7,695	$15,352
INDUSTRIAL MAINTENANCE	84	63	16	UD	78.75	1	1.59	1.59	100.00	LP	LP
PLUMBING AND PIPEFITTING TECHNOLOGY	19	13	12	UD	81.25	1	7.69	7.69	100.00	LP	LP
PRACTICAL NURSING	75	45	12	UD	76.27	5	11.11	11.11	100.00	$4,782	$11,082
WELDING, BRAZING, AND SOLDERING	76	62	12	UD	84.93	14	22.58	27.42	100.00	$7,403	$14,827

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Please reference the Notation Key on the following page.

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT NEWBERN											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	20	7	12	14	70.00	1	14.29	57.14	100.00	LP	LP
DENTAL ASSISTANT	23	21	12	5.7	91.30	14	66.67	85.71	92.86	$2,581	$5,688
PRACTICAL NURSING	50	17	12	11.5	70.83	12	70.59	88.24	100.00	$3,586	$10,206
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	127	63	12	UD	54.31	33	52.38	61.90	93.94	$3,746	$7,757
DENTAL ASSISTANT	76	67	12	UD	88.16	45	67.16	73.13	95.56	$3,107	$6,162
PRACTICAL NURSING	118	68	12	UD	64.76	30	44.12	55.88	96.67	$4,931	$11,269

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NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
TENNESSEE TECHNOLOGY CENTER AT PARIS												
		Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	AUTOMOTIVE BODY TECHNOLOGY	15	4	20	12.1	57.14	3	75.00	75.00	100.00	$6,761	$13,580
	BUSINESS SYSTEMS TECHNOLOGY	35	19	12	11.9	82.61	12	63.16	84.21	100.00	$3,472	$,7167
	COMPUTER INFORMATION TECHNOLOGY	18	6	20	16.7	75.00	3	50.00	66.67	66.67	$3,998	$8,649
	GENERAL METAL WORK	11	8	12	13.6	100.00	4	50.00	62.50	100.00	$3,718	$8,139
	INDUSTRIAL MAINTENANCE	29	13	16	13.4	86.67	9	69.23	76.92	100.00	$4,971	$11,697
	MACHINE TOOL TECHNOLOGY	12	3	18	15.1	50.00	1	33.33	33.33	100.00	LP	LP
	MOTORCYCLE AND ATV REPAIR	16	9	12	10.1	69.23	4	44.44	55.56	100.00	$3,093	$6,807
	PATIENT CARE TECHNICIAN	22	0	8	NC	0.00	0	0.00	0.00	NP	NP	NP
	PRACTICAL NURSING	114	62	12	12.5	83.78	40	64.52	75.81	95.00	$3,045	$8,394
	RESIDENTIAL BUILDING MAINTENANCE	26	10	12	11.6	62.50	4	40.00	50.00	100.00	$6,218	$14,465
ALL STUDENTS	AUTOMOTIVE BODY TECHNOLOGY	45	27	20	UD	71.05	3	11.11	11.11	100.00	$6,761	$13,580
	BUSINESS SYSTEMS TECHNOLOGY	124	93	12	UD	80.17	12	12.90	17.20	100.00	$3,472	$7,167
	COMPUTER INFORMATION TECHNOLOGY	65	35	20	UD	62.50	3	8.57	11.43	66.67	$3,998	$8,649
	GENERAL METAL WORK	36	25	12	UD	71.43	4	16.00	20.00	100.00	$3,718	$8,139
	INDUSTRIAL MAINTENANCE	55	38	16	UD	82.61	9	23.68	26.32	100.00	$4,971	$11,697
	MACHINE TOOL TECHNOLOGY	31	18	18	UD	64.29	1	5.56	5.56	100.00	LP	LP
	MOTORCYCLE AND ATV REPAIR	53	29	12	UD	55.77	4	13.79	17.24	100.00	$3,093	$6,807
	PATIENT CARE TECHNICIAN	22	17	8	UD	77.27	0	0.00	0.00	NP	NP	NP
	PRACTICAL NURSING	324	231	12	UD	77.78	40	17.32	20.35	95.00	$3,045	$8,394
	RESIDENTIAL BUILDING MAINTENANCE	54	41	12	UD	83.67	4	9.76	12.20	100.00	$6,218	$14,465

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Please reference the Notation Key on the following page.

TN LABOR & WORKFORCE DEVELOPMENT

	TENNESSEE TECHNOLOGY CENTER AT RIPLEY										
		COMPLETION INFORMATION				**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	25	14	12	17.5	100.00	10	71.43	78.57	90.00	$3,289	$6,121
COMMERCIAL TRUCK DRIVING	31	21	6	3.9	77.78	12	57.14	66.67	100.00	$5,577	$11,172
INDUSTRIAL ELECTRICITY	10	6	16	14.4	100.00	4	66.67	66.67	100.00	$2,843	$9,507
PATIENT CARE TECHNICIAN	35	27	6	7.9	100.00	18	66.67	74.07	94.44	$2,935	$6,436
PRACTICAL NURSING	32	18	12	10.5	94.74	9	50.00	94.44	88.89	$3,375	$8,587
ALL STUDENTS											
BUSINESS SYSTEMS TECHNOLOGY	118	73	12	UD	69.52	10	13.70	15.07	90.00	$3,289	$6,121
COMMERCIAL TRUCK DRIVING	70	58	6	UD	85.29	12	20.69	24.14	100.00	$5,577	$11,172
INDUSTRIAL ELECTRICITY	47	30	16	UD	65.22	4	13.33	13.33	100.00	$2,843	$9,507
PATIENT CARE TECHNICIAN	84	69	6	UD	92.00	18	26.09	28.99	94.44	$2,935	$6,436
PRACTICAL NURSING	113	85	12	UD	85.86	9	10.59	20.00	88.89	$3,375	$8,587

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NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

UNIVERSITY OF TENNESSEE AT MARTIN												
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Years)[A]	Actual Completion Time (Years)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS												
BACHELOR OF UNIVERSITY STUDIES	21	4	4	3.13	80.00	0	0.00	0.00	NP	NP	NP
EDUCATION LICENSURE	16	0	4	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS												
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NOTATION KEY:

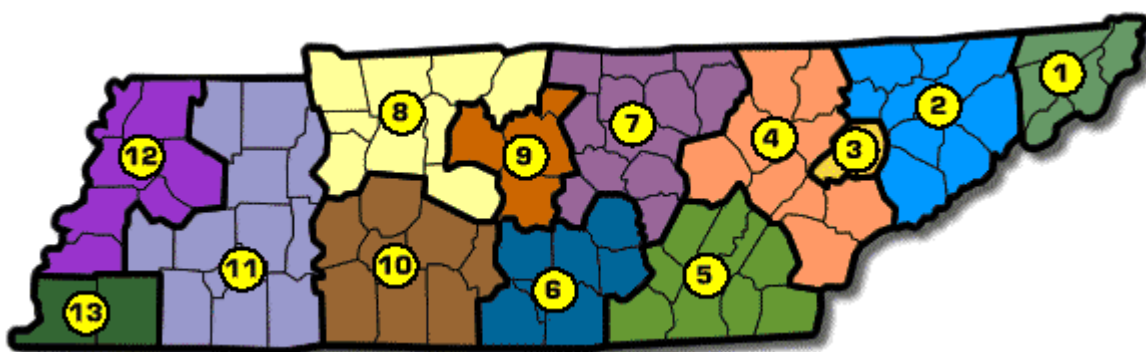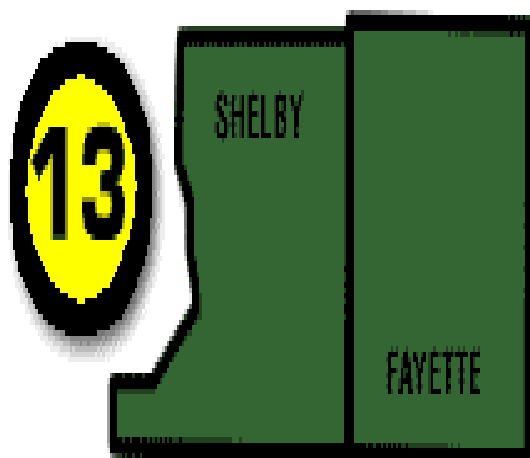|	
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TN LABOR & WORKFORCE DEVELOPMENT

Local Workforce Investment Area 13

SHELBY

FAYETTE

2009-10 Annual Performance Report

Individual Provider Summaries

TN | LABOR & WORKFORCE DEVELOPMENT

	ANTHEM CAREER COLLEGE - MEMPHIS										
	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	LIMITED SCOPE X-RAY TECHNICIAN	11	9	36	43.3	100.00	4	44.44	55.56	100.00	$1,961	$4,509
	MEDICAL ASSISTING	10	7	35	41.3	77.78	4	57.14	57.14	100.00	$1,908	$4,835
ALL STUDENTS	LIMITED SCOPE X-RAY TECHNICIAN	223	99	36	46.2	66.00	63	63.64	73.74	92.06	$3,287	$7,326
	MEDICAL ASSISTING	489	144	35	45.6	46.30	79	54.86	70.14	93.67	$3,043	$6,837
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

	WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	55	49	3	9.4	100.00	41	83.67	91.84	90.24	$3,099	$6,723
ALL STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	66	60	3	8.2	100.00	50	83.33	90.00	90.00	$3,235	$6,986
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BRIDGES, INC.

NOTATION KEY:

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D	Percentage of completers who were gainfully employed the first quarter after program completion
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TN LABOR & WORKFORCE DEVELOPMENT

| CAREER (CNA) ACADEMY | | | | | | | | | | | |
| WIA CERTIFIED PROGRAM NAME | **COMPLETION INFORMATION** | | | | | **PLACEMENT INFORMATION** | | | | **WAGE INFORMATION** | |
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS — CERTIFIED NURSING ASSISTANT	137	121	4	12.0	100.00	81	66.94	76.03	93.83	$3,140	$6,909
ALL STUDENTS — CERTIFIED NURSING ASSISTANT	242	218	4	8.6	100.00	151	69.27	77.98	92.72	$3,688	$7,911

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

CONCORDE CAREER COLLEGE											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
MEDICAL ASSISTANT	26	13	90	80.3	86.67	9	69.23	92.31	88.89	$3,310	$7,485
MEDICAL OFFICE PROFESSIONAL	13	10	30	35.5	100.00	7	70.00	90.00	100.00	$2,772	$6,084
RESPIRATORY THERAPY	14	3	60	67.2	30.00	2	66.67	66.67	100.00	LP	LP
MEDICAL ASSISTANT	506	201	90	39.8	66.12	130	64.68	79.60	88.46	$3,377	$7,066
MEDICAL OFFICE PROFESSIONAL	305	145	30	37.4	64.44	111	76.55	82.07	96.40	$3,704	$7,352
RESPIRATORY THERAPY	232	33	60	70.6	25.00	22	66.67	81.82	95.45	$3,647	$9,781

ALL STUDENTS (row group label for the second set of rows)

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TN LABOR & WORKFORCE DEVELOPMENT

		COMPLETION INFORMATION				PLACEMENT INFORMATION				WAGE INFORMATION	
HEALTH TECH INSTITUTE OF MEMPHIS											
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
CERTIFIED MEDICAL ASSISTANT	11	3	UD	51.2	50.00	2	66.67	66.67	100.00	LP	LP
HEALTH INFORMATION MANAGEMENT	30	20	36	47.0	86.96	14	70.00	70.00	100.00	$3,325	$7,795
OFFICE ADMINISTRATION	10	3	36	38.3	33.33	1	33.33	66.67	100.00	LP	LP
ALL STUDENTS											
CERTIFIED MEDICAL ASSISTANT	11	3	UD	21.9	42.86	2	66.67	66.67	100.00	LP	LP
HEALTH INFORMATION MANAGEMENT	30	20	36	47.1	86.96	14	70.00	70.00	100.00	$3,325	$7,795
OFFICE ADMINISTRATION	10	3	36	38.3	33.33	1	33.33	66.67	100.00	LP	LP

☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.

OFFICE ADMINISTRATION

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

LEMOYNE-OWEN COLLEGE											
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Years)[A]	Actual Completion Time (Years)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS, MANAGEMENT, MARKETING & RELATED SKILLS	24	10	4	2.2	100.00	UD	UD	UD	UD	UD	UD
ALL STUDENTS											
BUSINESS, MANAGEMENT, MARKETING & RELATED SKILLS	84	10	4	2.2	100.00	UD	UD	UD	UD	UD	UD
☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

LOWENSTEIN HOUSE											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS ENVIRONMENTAL SERVICES	11	2	14	26.3	66.67	1	50.00	50.00	100.00	LP	LP
ALL STUDENTS CLERICAL / WORD PROCESSING	11	2	14	26.3	66.67	1	50.00	50.00	100.00	LP	LP
☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	MEMPHIS CITY SCHOOLS										
		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	ACADEMIC ENHANCEMENT LABORATORY	10	9	5	4.9	90.00	4	44.44	55.56	100.00	$3,506	$6,357
	ACCOUNTING PRINCIPLES I	14	9	15	16.9	64.29	4	44.44	44.44	100.00	$3,294	$7,813
	COMPUTER APPLICATIONS I & II	13	12	40	12.8	92.31	3	25.00	25.00	100.00	$3,463	$7,409
	COMPUTER KEYBOARDING I	13	12	5	9.9	92.31	1	9.09	9.09	0.00	LP	LP
	COMPUTER KEYBOARDING II	10	9	5	6.5	90.00	1	11.11	11.11	100.00	LP	LP
	CUSTOMER SERVICE SKILLS	17	16	5	3.7	94.12	1	6.25	6.25	100.00	LP	LP
	DATA ENTRY I	12	11	5	8.1	91.67	2	18.18	18.18	100.00	LP	LP
	INTERNET BASICS	13	9	5	3.5	69.23	0	0.00	0.00	NP	NP	NP
	MEDICAL CODING I	11	11	5	14.5	100.00	0	0.00	0.00	NP	NP	NP
	MEDICAL CODING II	13	13	5	12.8	100.00	0	0.00	0.00	NP	NP	NP
	MEDICAL TERMINOLOGY	14	14	5	12.6	100.00	0	0.00	0.00	NP	NP	NP
	MICROSOFT EXCEL I	13	13	5	14.2	100.00	1	8.33	8.33	0.00	LP	LP
	MICROSOFT WORD I	14	14	5	5.6	100.00	1	7.14	7.14	100.00	LP	LP
ALL STUDENTS	ACADEMIC ENHANCEMENT LABORATORY	13	12	5	4.9	92.31	5	41.67	58.33	100.00	$2,893	$5,310
	ACCOUNTING PRINCIPLES I	24	18	15	17.1	75.00	9	50.00	50.00	88.89	$3,401	$7,412
	COMPUTER APPLICATIONS I & II	28	23	40	16.5	82.14	7	30.43	30.43	85.71	$5,160	$10,230
	COMPUTER KEYBOARDING I	46	40	5	11.4	86.96	14	35.90	38.46	78.57	$3,513	$7,618
	COMPUTER KEYBOARDING II	16	15	5	8.8	93.75	2	13.33	13.33	100.00	LP	LP
	CUSTOMER SERVICE SKILLS	21	20	5	3.8	95.24	2	10.00	10.00	100.00	LP	LP
	DATA ENTRY I	14	13	5	7.6	92.86	2	15.38	15.38	100.00	LP	LP
	INTERNET BASICS	16	11	5	3.8	68.75	0	0.00	0.00	NP	NP	NP
	MEDICAL CODING I	27	27	5	12.1	100.00	8	30.77	34.62	100.00	$7,341	$16,042
	MEDICAL CODING II	20	20	5	12.5	100.00	0	0.00	0.00	NP	NP	NP
	MEDICAL TERMINOLOGY	31	30	5	14.5	96.77	12	40.00	46.67	91.67	$5,833	$11,504
	MICROSOFT EXCEL I	21	21	5	10.6	100.00	1	4.76	14.29	0.00	LP	LP
	MICROSOFT WORD I	22	21	5	6.07	95.45	2	9.52	9.52	100.00	LP	LP

Please reference the Notation Key on the following page.

TN LABOR & WORKFORCE DEVELOPMENT

NATIONAL COLLEGE OF BUSINESS AND TECHNOLOGY - BARTLETT											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS ADMINISTRATION - MANAGEMENT	20	4	88	98.8	33.33	2	50.00	100.00	50.00	LP	LP
HEALTH INFORMATION TECHNOLOGY	19	2	88	89.0	28.57	1	50.00	50.00	100.00	LP	LP
MEDICAL ASSISTING	22	3	88	99.8	33.33	3	100.00	100.00	100.00	$3,101	$7,861
PHARMACY TECHNICIAN	13	1	88	110.6	20.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS											
BUSINESS ADMINISTRATION - MANAGEMENT	94	13	88	104.4	28.26	9	69.23	84.62	88.89	$5,134	$10,326
HEALTH INFORMATION TECHNOLOGY	77	4	88	90.9	14.81	3	75.00	75.00	100.00	$3,089	$6,650
MEDICAL ASSISTING	106	4	88	94.0	7.55	3	75.00	75.00	100.00	$3,101	$7,861
PHARMACY TECHNICIAN	84	3	88	94.2	7.89	1	33.33	33.33	100.00	LP	LP

☹	The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.	PHARMACY TECHNICIAN

NOTATION KEY:

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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	NEW HORIZONS COMPUTER LEARNING CENTER - MEMPHIS										
		COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
	WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Days)[A]	Actual Completion Time (Days)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	CISCO	115	110	10	29.4	100.00	58	52.73	68.18	86.21	$5,764	$12,150
	MICROSOFT OFFICE USER SPECIALIST	245	117	365	365.1	91.41	79	67.52	74.36	88.61	$6,196	$12,787
	TECHNICAL E-LEARNING	32	2	365	364.9	100.00	1	50.00	50.00	100.00	LP	LP
ALL STUDENTS	CISCO	115	110	10	29.5	100.00	58	52.73	68.18	86.21	$5,764	$12,150
	MICROSOFT OFFICE USER SPECIALIST	247	117	365	365.1	91.41	79	67.52	74.36	88.61	$6,196	$12,787
	TECHNICAL E-LEARNING	32	2	365	364.9	100.00	1	50.00	50.00	100.00	LP	LP
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

PRIVATE FIRST CLASS DRIVING ACADEMY											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
COMMERCIAL VEHICLES DRIVER'S COURSE	34	29	4	4.0	85.29	14	48.28	58.62	92.86	$3,619	$7,550
ALL STUDENTS											
COMMERCIAL VEHICLES DRIVER'S COURSE	34	29	4	4.0	85.29	14	48.28	58.62	92.86	$3,619	$7,550
☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

	REMINGTON COLLEGE - MEMPHIS										
	WIA CERTIFIED PROGRAM NAME	**COMPLETION INFORMATION**					**PLACEMENT INFORMATION**				**WAGE INFORMATION**
		Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	MEDICAL ASSISTING	22	9	32	35.1	100.00	5	55.56	88.89	80.00	$3,453	$6,085
	MEDICAL BILLING AND CODING	11	5	39.1	39.0	100.00	5	100.00	100.00	100.00	$3,884	$7,781
ALL STUDENTS	MEDICAL ASSISTING	549	258	32	37.2	64.18	166	64.34	75.19	90.96	$3,416	$7,157
	MEDICAL BILLING AND CODING	277	148	39.1	42.2	76.29	94	63.51	75.68	92.55	$3,458	$7,092
☹	The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

ROADMASTER DRIVERS SCHOOL OF WEST MEMPHIS, INC.

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
COMMERCIAL TRUCK DRIVING, HEAVY	70	62	3	6.2	88.57	45	72.58	79.03	80.00	$3,769	$8,060
ALL STUDENTS											
COMMERCIAL TRUCK DRIVING, HEAVY	634	392	3	4.8	61.83	296	75.51	82.40	88.85	$4,006	$9,148

☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

SOUTHWEST TENNESSEE COMMUNITY COLLEGE											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
BUSINESS AND COMMERCE TECHNOLOGY	10	1	20	23.4	25.00	0	0.00	0.00	NP	NP	NP
NURSING	26	5	20	23.5	62.50	4	80.00	80.00	100.00	$11,744	$24,992
UNIVERSITY PARALLEL	14	3	20	23.2	100.00	1	33.33	33.33	100.00	LP	LP
ALL STUDENTS											
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

TENNESSEE TECHNOLOGY CENTER AT MEMPHIS											
	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Months)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS											
AIRCRAFT MECHANICS	82	52	18	17.3	86.67	37	71.15	84.62	94.59	$4,318	$10,645
BUSINESS SYSTEMS TECHNOLOGY	10	3	12	14.1	60.00	2	66.67	66.67	100.00	$1,298	$3,817
COMMERCIAL TRUCK DRIVING	16	12	1.5	2.1	92.31	8	66.67	75.00	87.50	$4,904	$9,671
DENTAL ASSISTANT	18	6	12	11.5	85.71	6	100.00	100.00	83.33	$3,339	$7,487
DIESEL POWERED EQUIPMENT TECHNOLOGY	13	6	20	14.7	100.00	5	83.33	83.33	60.00	$4,039	$7,171
HEATING, VENTILATION, AIR CONDITIONING, AND REFRIGERATION	10	5	20	15.1	83.33	5	100.00	100.00	60.00	$2,956	$6,175
OIL PATCH PREPARATION SYSTEMS	11	0	1.3	NC	0.00	NC	NC	NC	NC	NC	NC
PHARMACY TECHNOLOGY	13	8	12	11.3	80.00	4	50.00	50.00	75.00	$3,170	$5,688
PRACTICAL NURSING	43	31	12	11.2	88.57	24	77.42	96.77	100.00	$4,105	$12,601
ALL STUDENTS											
AIRCRAFT MECHANICS	266	168	18	UD	68.29	37	22.02	26.19	94.59	$4,318	$10,645
BUSINESS SYSTEMS TECHNOLOGY	144	40	12	UD	28.37	2	5.00	5.00	100.00	$1,298	$3,817
COMMERCIAL TRUCK DRIVING	566	547	1.5	UD	96.64	8	1.46	1.65	87.50	$4,904	$9,671
DENTAL ASSISTANT	58	41	12	UD	85.42	6	14.63	14.63	83.33	$3,339	$7,487
DIESEL POWERED EQUIPMENT TECHNOLOGY	34	25	20	UD	89.29	5	20.00	20.00	60.00	$4,039	$7,171
HEATING, VENTILATION, AIR CONDITIONING, AND REFRIGERATION	36	22	20	UD	68.75	5	22.73	22.73	60.00	$2,956	$6,175
OIL PATCH PREPARATION SYSTEMS	11	10	1.3	UD	90.91	NC	NC	NC	NC	NC	NC
PHARMACY TECHNOLOGY	45	31	12	UD	68.89	4	12.90	12.90	75.00	$3,170	$5,688
PRACTICAL NURSING	179	104	12	UD	59.77	24	23.08	28.85	100.00	$4,105	$12,601

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Please reference the Notation Key on the following page.

UNITED CEREBRAL PALSY – MEMPHIS WORKS											
WIA CERTIFIED PROGRAM NAME	**COMPLETION INFORMATION**					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
	Total Enrollment	Total Completers	Stated Completion Time (Years)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS NURSING ASSISTANT	27	19	4	7.4	95.00	14	73.68	84.21	100.00	$3,909	$7,837
ALL STUDENTS NURSING ASSISTANT	46	29	4	7.4	85.29	19	65.52	79.31	94.74	$4,036	$7,872
☹ The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TN LABOR & WORKFORCE DEVELOPMENT

UNIVERSITY OF MEMPHIS

WIA CERTIFIED PROGRAM NAME		Total Enrollment	Total Completers	Stated Completion Time (Years)[A]	Actual Completion Time (Months)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS	CRIMINAL JUSTICE AND CRIMINOLOGY	13	4	4	37.3	57.14	4	100.00	100.00	100.00	$5,986	$11,894
	ENGLISH	10	4		10.6	80.00	3	75.00	75.00	100.00	$3,506	$9,186
	INDIVIDUAL STUDIES	16	9	4	10.0	81.82	6	66.67	66.67	83.33	$5,646	$11,895
	INTERGRATIVE STUDIES	26	9	4	10.2	75.00	8	88.89	100.00	75.00	$4,147	$8,353
	INTERDISCIPLINARY STUDIES	13	2	4	27.4	50.00	1	50.00	100.00	100.00	LP	LP
	NURSING	77	39	4	9.1	92.86	35	89.47	94.87	97.14	$8,959	$21,006
	PROFESSIONAL STUDIES	44	5	4	12.7	38.46	5	100.00	100.00	100.00	$5,203	$10,576
	PSYCHOLOGY	17	3	4	15.8	60.00	1	33.33	33.33	100.00	LP	LP
ALL STUDENTS												
☹	The programs listed to the right were removed from the *WIA Eligible Training Providers List* for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

Please reference the Notation Key on the following page.

VATTEROTT COLLEGE											
	COMPLETION INFORMATION					**PLACEMENT INFORMATION**				**WAGE INFORMATION**	
WIA CERTIFIED PROGRAM NAME	Total Enrollment	Total Completers	Stated Completion Time (Weeks)[A]	Actual Completion Time (Weeks)[B]	Completion Rate (Percentage)[C]	Total Placements	Placement Rate 1 (Percentage)[D]	Placement Rate 2 (Percentage)[E]	Retention Rate (Percentage)[F]	Average Wage: Completion[G]	Average Wage: 6-Months[H]
WIA STUDENTS HEATING, AIR CONDITIONING, AND REFRIGERATION MECHANIC	25	11	60	59.9	100.00	4	36.36	36.36	100.00	$5,938	$13,052
HEATING, AIR CONDITIONING, AND REFRIGERATION TECHNOLOGY	11	2	90	64.9	100.00	0	0.00	0.00	NP	NP	NP
ALL STUDENTS HEATING, AIR CONDITIONING, AND REFRIGERATION MECHANIC	410	159	60	62.8	64.37	75	47.17	55.35	94.67	$5,431	$10.445
HEATING, AIR CONDITIONING, AND REFRIGERATION TECHNOLOGY	180	83	90	57.8	72.17	33	39.76	43.37	93.94	$6,450	$13,070
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NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

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